

Chapter 19 Quality management and quality reporting

19.1. Chapter 19 provides a summary of good practices in quality management and quality reporting ([section A](#)); an overview of basic concepts and definitions used in quality management ([section B](#)); a description of quality assurance frameworks ([section C](#)); good practices in quality measurement and reporting ([section D](#)); and country practices ([section E](#)). The quality management issues pertinent to managing statistical systems and institutional environments were covered in chapters 1 through 3. The dissemination of information on quality management and statistical output is further dealt with in chapter 20.

In this chapter:

- [A. Summary of good practices \(Chapter 19\)](#)
- [B. Quality management: an overview of basic concepts](#)
- [C. Focusing on quality assurance](#)
 - [Country experience: Ireland \(Chapter 19\)](#)
- [D. Quality measurement and reporting](#)
- [E. Country experiences \(Chapter 19\)](#)
 - [Country experience: Spain: automatic editing on statistics by modes of supply](#)
 - [Country experience: Luxembourg: quality management for compilation of financial services](#)
 - [European Union: validation of data](#)