

Part IV Cross-cutting topics

Part IV contains four chapters that provide guidance on metadata (chapter 18), quality management (chapter 19), data and metadata dissemination (chapter 20) and the uses of information and communication technology (chapter 21).

In this part:

- [Chapter 18 Metadata](#)
 - A. Summary of good practices (Chapter 18)
 - B. Metadata: basic concepts and definitions and the role of the Statistical Data and Metadata Exchange
 - C. Indicative lists of metadata items
 - D. Metadata standards of international and regional organizations
 - E. Country experience: Italy
- [Chapter 19 Quality management and quality reporting](#)
 - A. Summary of good practices (Chapter 19)
 - B. Quality management: an overview of basic concepts
 - C. Focusing on quality assurance
 - D. Quality measurement and reporting
 - E. Country experiences (Chapter 19)
- [Chapter 20 Data and metadata dissemination](#)
 - A. Summary of good practices (Chapter 20)
 - B. Data and metadata dissemination: an introduction
 - C. Factors to consider in the dissemination of data and metadata compiled within the framework for describing the international supply of services
 - D. Presentation of statistics by mode of supply
 - E. Combined presentation of international merchandise and trade in services statistics
- [Chapter 21 Use of information and communications technology](#)
 - A. Summary of good practices (Chapter 21)
 - B. Use of information communications technology at the data collection stage
 - C. Use of information and communications technology at data compilation and dissemination stages