Chapter VIII. Supplementary and cross cutting topics

The present chapter covers a number of crosscutting topics which are relevant for the organization of the statistical process resulting in the production of official tourism statistics. More specifically, it adapts these elements to focus on the development of a national System of Tourism Statistics. The chapter focuses on the following topics: quality management and quality reporting (sect. A), metadata (sect. B), dissemination of data and metadata (sect. C) and institutional arrangements (sect. D). The concepts and good practices described reflect the recommendations included in IRTS 2008, as well as the more recent recommendations of the United Nations Statistical Commission on these topics, and the experiences of countries.

In this chapter:

- A. Quality management and quality reporting
  - A.1. Quality management: an overview of basic concepts and definitions
  - A.2. Quality measurement and reporting
- B. Metadata
  - B.1. Metadata: an overview of basic concepts and definitions
  - B.2. Main components of metadata
  - B.3. Linking structural and reference metadata
  - B.4. Compilation of tourism statistics metadata
- C. Data and metadata dissemination
- D. Institutional arrangements for a System of Tourism Statistics
  - D.1. Governance aspects in tourism statistics: an introduction
  - D.2. Role of the institutions involved
  - D.3. Characteristics of effective institutional arrangements
  - D.4. Structure and organization of work