

**Annex 1. Questionnaire proposed by UNWTO to measure flows and expenditure associated to inbound tourism**

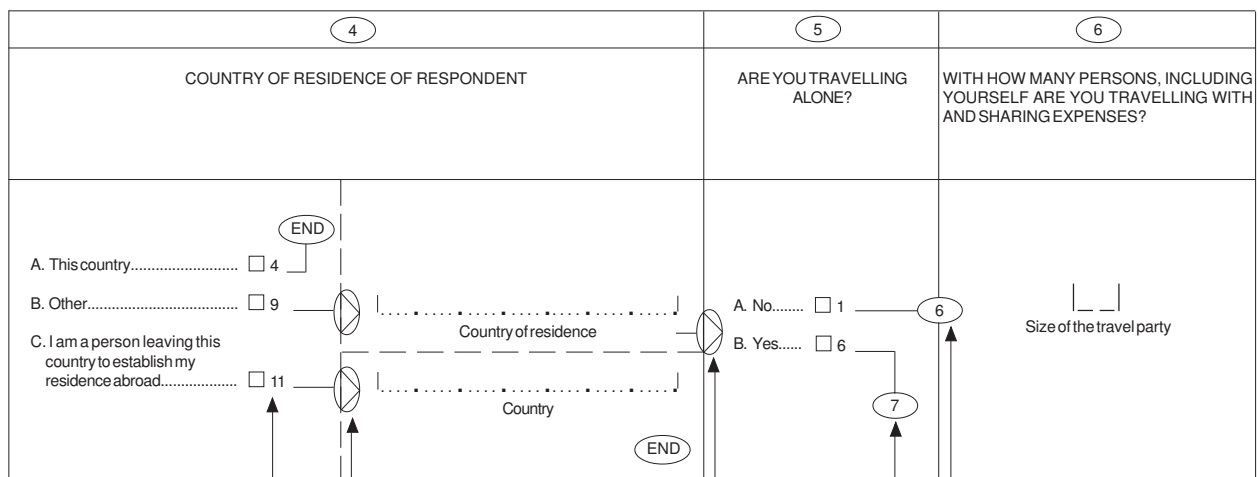
**MODEL BORDER SURVEY / PROPOSED QUESTIONNAIRE**

UNWTO proposed questionnaire has 5 parts

- A.- Travellers**
- B.- Means of transport**
- C.- About your stay**
- D.- Acquisition of services in your country or other country before arriving in our country**
- E.- Acquisition of goods and services in our country booked paid either before, during or after the trip**

In order to understand the symbols (numbered or with arrows) included throughout the questionnaire, the following example illustrates how to proceed:

**A. TRAVELLERS**



**ARROWS:**

- if answer is "B" go to ask country of residence, then go to question 5
- if answer is "C" go to ask country, then questionnaire ends

**POINTERS:**

- If No go to question 6
- If Yes go to question 7
- if there is no pointer (such as in question 6) go to the next question

Digits at the right-hand side of the check boxes are the codes to be used when recording the answers to the questionnaire.

**A. TRAVELLERS**

1	2	3
SURVEY POINT	DEPARTURE DATE	NATIONALITY OF RESPONDENT (IF RESPONDENT HAS MORE THAN ONE, INDICATE THE ONE USED TO ENTER THE COUNTRY)
..... .....	1. Day.....  __  2. Month.....  __  3. Year.....  __	..... Nationality

4	5	6
COUNTRY OF RESIDENCE OF RESPONDENT	ARE YOU TRAVELLING ALONE?	WITH HOW MANY PERSONS, INCLUDING YOURSELF ARE YOU TRAVELLING WITH AND SHARING EXPENSES?
A. This country..... <input type="checkbox"/> 4 ———— END B. Other..... <input type="checkbox"/> 9 ———— C. I am a person leaving this country to establish my residence abroad..... <input type="checkbox"/> 11 ———— Country of residence Country END	A. No..... <input type="checkbox"/> 1 ———— 6 B. Yes..... <input type="checkbox"/> 6 ———— 7	..... Size of the travel party

**B. MEANS OF TRANSPORT**

7	8
YOU ARE GOING TO LEAVE OUR COUNTRY...	MEANS OF TRANSPORT
A. By land..... <input type="checkbox"/> 01 ———— 8 B. By plane..... <input type="checkbox"/> 02 ———— 9 C. By ship / ferry / boat..... <input type="checkbox"/> 03 ———— 11 D. By train..... <input type="checkbox"/> 04 ———— 11	Rented vehicle A. Yes B. No A. Bicycle..... <input type="checkbox"/> 02 <input type="checkbox"/> 07 B. Motorbike..... <input type="checkbox"/> 03 <input type="checkbox"/> 08 C. Car..... <input type="checkbox"/> 04 <input type="checkbox"/> 09 D. Monovolume..... <input type="checkbox"/> 11 <input type="checkbox"/> 16 E. Van..... <input type="checkbox"/> 12 <input type="checkbox"/> 17 F. Caravan..... <input type="checkbox"/> 13 <input type="checkbox"/> 18 G. Car + Caravan..... <input type="checkbox"/> 14 <input type="checkbox"/> 19 H. Lorries and other vehicles of commercial use..... <input type="checkbox"/> 21 I. Regular Bus..... <input type="checkbox"/> 22 J. Chartered Bus..... <input type="checkbox"/> 23 11

9	10	11
DETAILS OF THE FLIGHT YOU ARE TAKING	AIRPORT OF FINAL DESTINATION OF THE TRIP	ARE YOU LEAVING OUR COUNTRY IN ORDER TO GO BACK DIRECTLY TO YOUR COUNTRY OF RESIDENCE? IF NOT, INDICATE THE COUNTRIES YOU EXPECT TO VISIT, AS WELL AS THE NUMBER OF NIGHTS YOU EXPECT TO SPEND IN EACH OF THEM BEFORE REACHING YOUR COUNTRY OF RESIDENCE
A. Private flight..... <input type="checkbox"/> 1 ———— 10 B. Commercial flight.. <input type="checkbox"/> 6 ———— Airline Flight number	..... Airport	Destination country      Number of nights 1. ....  __  2. ....  __  3. ....  __  4. ....  __  A. No... <input type="checkbox"/> 3 ———— B. Yes. <input type="checkbox"/> 8 ———— 12

**C. ABOUT YOUR STAY**

12	13	14	15
DATE OF ARRIVAL	DID YOU ARRIVE IN OUR COUNTRY...	DETAILS OF THE FLIGHT YOU ARRIVED IN	DID YOU ARRIVE FROM YOUR COUNTRY OF RESIDENCE? IF NOT, INDICATE THE COUNTRIES VISITED, AS WELL AS THE NIGHTS SPENT IN EACH OF THEM BEFORE REACHING OUR COUNTRY
1. Day  __	A. By plane..... <input type="checkbox"/> 41	A. Private flight..... <input type="checkbox"/> 1	Country visited
2. Month  __	B. By road..... <input type="checkbox"/> 42	B. Commercial flight. <input type="checkbox"/> 6	Number of nights
3. Year  __	C. By ship/ferry/boat.. <input type="checkbox"/> 43	.....	1.  .....
	D. By train..... <input type="checkbox"/> 44	.....	2.  .....
		Airline	3.  .....
		Flight number	4.  .....

16		
ARE YOU...?		
(EXCLUDING TRAVELLERS BEING NOT VISITORS)		
<table border="0"> <tr> <td style="width: 50%; vertical-align: top;"> <p>1. No      2. Yes</p> <p>A. A diplomat, on duty consular staff or military personnel (or accompanying person thereof) of foreign governments, stationed in this country..... <input type="checkbox"/> 11      <input type="checkbox"/> 21</p> <p>B. A nomad..... <input type="checkbox"/> 12      <input type="checkbox"/> 22</p> <p>C. A refugee or displaced person..... <input type="checkbox"/> 13      <input type="checkbox"/> 23</p> <p>D. A crew member on public modes of transport..... <input type="checkbox"/> 14      <input type="checkbox"/> 24</p> </td> <td style="width: 50%; vertical-align: top;"> <p>1. No      2. Yes</p> <p>E. A worker that has been employed by a resident entity in this country</p> <p>E.1. Borderworker..... <input type="checkbox"/> 15      <input type="checkbox"/> 25</p> <p>E.2. Seasonal worker..... <input type="checkbox"/> 16      <input type="checkbox"/> 26</p> <p>E.3. Other..... <input type="checkbox"/> 17      <input type="checkbox"/> 27</p> <p>F. Other travellers..... <input type="checkbox"/> 28      <input type="checkbox"/> 28</p> </td> </tr> </table>	<p>1. No      2. Yes</p> <p>A. A diplomat, on duty consular staff or military personnel (or accompanying person thereof) of foreign governments, stationed in this country..... <input type="checkbox"/> 11      <input type="checkbox"/> 21</p> <p>B. A nomad..... <input type="checkbox"/> 12      <input type="checkbox"/> 22</p> <p>C. A refugee or displaced person..... <input type="checkbox"/> 13      <input type="checkbox"/> 23</p> <p>D. A crew member on public modes of transport..... <input type="checkbox"/> 14      <input type="checkbox"/> 24</p>	<p>1. No      2. Yes</p> <p>E. A worker that has been employed by a resident entity in this country</p> <p>E.1. Borderworker..... <input type="checkbox"/> 15      <input type="checkbox"/> 25</p> <p>E.2. Seasonal worker..... <input type="checkbox"/> 16      <input type="checkbox"/> 26</p> <p>E.3. Other..... <input type="checkbox"/> 17      <input type="checkbox"/> 27</p> <p>F. Other travellers..... <input type="checkbox"/> 28      <input type="checkbox"/> 28</p>
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END		

17	18	19
NUMBER OF NIGHTS SPENT IN OUR COUNTRY	REASONS FOR YOUR ONE-DAY STAY IN OUR COUNTRY (Several answers possible).	CODE OF THE MAIN REASON FOR YOUR ONE DAY STAY
A. None (am in transit to / from other countries)..... <input type="checkbox"/> 01	1. Personal	__  Code
B. None (am just visiting your country for one day)..... <input type="checkbox"/> 02	2. Business and professional..... <input type="checkbox"/> 09	
C. One or more nights..... <input type="checkbox"/> 03	1.1. Holidays, leisure and recreation..... <input type="checkbox"/> 01	
Number of nights	1.2. Visiting friends and relatives..... <input type="checkbox"/> 02	
	1.3. Education and training..... <input type="checkbox"/> 03	
	1.4. Health and medical care..... <input type="checkbox"/> 04	
	1.5. Religion / pilgrimage..... <input type="checkbox"/> 05	
	1.6. Shopping..... <input type="checkbox"/> 06	
	1.7. Transit..... <input type="checkbox"/> 07	
	1.8. Other..... <input type="checkbox"/> 08	

20	21	22
TRIP FREQUENCY	REASONS FOR YOUR OVERNIGHT STAY IN OUR COUNTRY (Several answers possible).	CODE OF THE MAIN REASON FOR YOUR OVERNIGHT STAY
A. Everyday..... <input type="checkbox"/> 41	1. Personal	__  Code
B. Once a week..... <input type="checkbox"/> 42	2. Business and professional..... <input type="checkbox"/> 09	
C. Less frequency..... <input type="checkbox"/> 43	1.1. Holidays, leisure and recreation..... <input type="checkbox"/> 01	
	1.2. Visiting friends and relatives..... <input type="checkbox"/> 02	
	1.3. Education and training..... <input type="checkbox"/> 03	
	1.4. Health and medical care..... <input type="checkbox"/> 04	
	1.5. Religion / pilgrimage..... <input type="checkbox"/> 05	
	1.6. Shopping..... <input type="checkbox"/> 06	
	1.7. Transit..... <input type="checkbox"/> 07	
	1.8. Other..... <input type="checkbox"/> 08	

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**D. ACQUISITION OF SERVICES IN YOUR COUNTRY OR OTHER COUNTRY BEFORE ARRIVING IN OUR COUNTRY**

25	26	27	28	29	30
THE INFORMATION CONCERNING EXPENDITURE WILL REFER TO...	NUMBER OF NIGHTS SPENT IN OUR COUNTRY	ARE YOU TRAVELLING ON A PACKAGE TOUR?	PRICE PAID FOR THE PACKAGE TOUR	DOES IT INCLUDE ROUND TRIP TRANSPORTATION?	DOES IT INCLUDE ONE WAY TRAVEL?
A. You alone..... <input type="checkbox"/> 2 — <b>26</b> B. Other persons you are traveling with... <input type="checkbox"/> 7 Party size (including yourself)	A. None (I am in transit to / from other countries)..... <input type="checkbox"/> 01 — <b>35</b> B. None (I am just visiting your country for one day).... <input type="checkbox"/> 02 C. One or more nights..... <input type="checkbox"/> 03 — <b>27</b>	A. No <input type="checkbox"/> 3 — <b>34</b> B. Yes <input type="checkbox"/> 8 — <b>28</b>	A. Unknown..... <input type="checkbox"/> 4 — <b>34</b> B. Known..... <input type="checkbox"/> 9 Amount Currency	A. No..... <input type="checkbox"/> 3 — <b>30</b> B. Yes..... <input type="checkbox"/> 8 — <b>31</b>	A. No..... <input type="checkbox"/> 2 B. Yes..... <input type="checkbox"/> 7

31	32	33																											
DOES IT INCLUDE LOCAL TRANSPORTATION WITHIN OUR COUNTRY?	DOES IT INCLUDE ACCOMMODATION?	DOES IT INCLUDE OTHER SERVICES SUCH AS:?																											
A. No..... <input type="checkbox"/> 3 B. Yes..... <input type="checkbox"/> 8	A. Yes.. <input type="checkbox"/> 4 — <b>33</b> B. No.... <input type="checkbox"/> 9 A.1. Fullboard..... <input type="checkbox"/> 51 A.2. Halfboard..... <input type="checkbox"/> 52 A.3. Lodging and breakfast... <input type="checkbox"/> 53 A.4. Only lodging..... <input type="checkbox"/> 54	<table style="width:100%; border-collapse: collapse;"> <thead> <tr> <th></th> <th style="font-size: x-small;">A. No</th> <th style="font-size: x-small;">B. Yes</th> </tr> </thead> <tbody> <tr><td>1. Food-serving services.....</td><td><input type="checkbox"/> 9</td><td><input type="checkbox"/> 4</td></tr> <tr><td>2. Other services of wich.....</td><td><input type="checkbox"/> 6</td><td><input type="checkbox"/> 1</td></tr> <tr><td>2.1. Health services.....</td><td><input type="checkbox"/> 7</td><td><input type="checkbox"/> 2</td></tr> <tr><td>2.2. Education services.....</td><td><input type="checkbox"/> 8</td><td><input type="checkbox"/> 3</td></tr> <tr><td>2.3. Tour escort for entire trip.....</td><td><input type="checkbox"/> 9</td><td><input type="checkbox"/> 4</td></tr> <tr><td>2.4. Commercial guided tours.....</td><td><input type="checkbox"/> 6</td><td><input type="checkbox"/> 1</td></tr> <tr><td>2.5. Car rental.....</td><td><input type="checkbox"/> 7</td><td><input type="checkbox"/> 2</td></tr> <tr><td>2.6. Other services.....</td><td><input type="checkbox"/> 8</td><td><input type="checkbox"/> 3</td></tr> </tbody> </table>		A. No	B. Yes	1. Food-serving services.....	<input type="checkbox"/> 9	<input type="checkbox"/> 4	2. Other services of wich.....	<input type="checkbox"/> 6	<input type="checkbox"/> 1	2.1. Health services.....	<input type="checkbox"/> 7	<input type="checkbox"/> 2	2.2. Education services.....	<input type="checkbox"/> 8	<input type="checkbox"/> 3	2.3. Tour escort for entire trip.....	<input type="checkbox"/> 9	<input type="checkbox"/> 4	2.4. Commercial guided tours.....	<input type="checkbox"/> 6	<input type="checkbox"/> 1	2.5. Car rental.....	<input type="checkbox"/> 7	<input type="checkbox"/> 2	2.6. Other services.....	<input type="checkbox"/> 8	<input type="checkbox"/> 3
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2.2. Education services.....	<input type="checkbox"/> 8	<input type="checkbox"/> 3																											
2.3. Tour escort for entire trip.....	<input type="checkbox"/> 9	<input type="checkbox"/> 4																											
2.4. Commercial guided tours.....	<input type="checkbox"/> 6	<input type="checkbox"/> 1																											
2.5. Car rental.....	<input type="checkbox"/> 7	<input type="checkbox"/> 2																											
2.6. Other services.....	<input type="checkbox"/> 8	<input type="checkbox"/> 3																											

Indicate if the payment was made directly (D) or through an intermediary-travel agency, tour operator...(I)

34	EXPENDITURE RELATED TO THIS TRIP PAID IN YOUR COUNTRY OR OTHER COUNTRY BEFORE ARRIVING IN OUR COUNTRY (Transportation, accommodation, others..)	A. No..... <input type="checkbox"/> 1 — 35 B. Yes..... <input type="checkbox"/> 6	Amount	Currency	Percentage	100	
34.1	WERE PASSENGER TRANSPORT SERVICES?	A. No..... <input type="checkbox"/> 1 — 34.2 B. Yes..... <input type="checkbox"/> 6	Amount	Currency	Percentage		1. (D) 2. (I) <input type="checkbox"/> 3 <input type="checkbox"/> 8
34.1.1	TO ENTER OR TO LEAVE OUR COUNTRY?	A. No..... <input type="checkbox"/> 1 — 34.1.2 B. Yes..... <input type="checkbox"/> 6	Amount	Currency			
34.1.2	LOCAL TRANSPORTATION WITHIN OUR COUNTRY?	A. No..... <input type="checkbox"/> 1 — 34.2 B. Yes..... <input type="checkbox"/> 6	Amount	Currency			
34.2	WERE ACCOMMODATION SERVICES?	A. No... <input type="checkbox"/> 2 B. Yes.... <input type="checkbox"/> 7 34.3 B.1.Fullboard..... <input type="checkbox"/> 11 B.2.Halfboard..... <input type="checkbox"/> 12 B.3.Lodging and breakfast <input type="checkbox"/> 13 B.4.Only lodging..... <input type="checkbox"/> 14	Amount	Currency	Percentage		1. (D) 2. (I) <input type="checkbox"/> 3 <input type="checkbox"/> 8
34.3	WERE OTHER SERVICES (For instance food-serving services, other services of wich: health services, education services, tour escort for entire trip, commercial guided tours, car rental and others services)?	A. No..... <input type="checkbox"/> 4 — 35 B. Yes..... <input type="checkbox"/> 9	Amount	Currency	Percentage		1. (D) 2. (I) <input type="checkbox"/> 3 <input type="checkbox"/> 8

**E. ACQUISITION OF GOODS AND SERVICES IN OUR COUNTRY BOOKED OR PAID EITHER BEFORE, DURING OR AFTER THE TRIP**

35	EXPENDITURE RELATED TO THIS TRIP PAID IN OUR COUNTRY (Transportation, accommodation, others...)	A. No..... <input type="checkbox"/> 1 — END B. Yes..... <input type="checkbox"/> 6	Amount	Currency	Percentage	100	
35.1	WERE PASSENGER TRANSPORT SERVICES?	A. No..... <input type="checkbox"/> 1 — 35.2 B. Yes..... <input type="checkbox"/> 6	Amount	Currency	Percentage		1. (D) 2. (I) <input type="checkbox"/> 3 <input type="checkbox"/> 8
35.1.1	TO LEAVE OUR COUNTRY?	A. No..... <input type="checkbox"/> 1 — 35.1.2 B. Yes..... <input type="checkbox"/> 6	Amount	Currency			
35.1.2	LOCAL TRANSPORTATION WITHIN OUR COUNTRY?	A. No..... <input type="checkbox"/> 1 — 35.2 B. Yes..... <input type="checkbox"/> 6	Amount	Currency			
35.2	WERE ACCOMMODATION SERVICES?	A. No... <input type="checkbox"/> 2 B. Yes.... <input type="checkbox"/> 7 35.3 B.1.Fullboard..... <input type="checkbox"/> 11 B.2.Halfboard..... <input type="checkbox"/> 12 B.3.Lodging and breakfast <input type="checkbox"/> 13 B.4.Only lodging..... <input type="checkbox"/> 14	Amount	Currency	Percentage		1. (D) 2. (I) <input type="checkbox"/> 3 <input type="checkbox"/> 8
35.3	WERE OTHER SERVICES (For instance food-serving services, other services of wich: health services, education services, tour escort for entire trip, commercial guided tours, car rental and others services)?	A. No..... <input type="checkbox"/> 4 — 35.4 B. Yes..... <input type="checkbox"/> 9	Amount	Currency	Percentage		1. (D) 2. (I) <input type="checkbox"/> 3 <input type="checkbox"/> 8
35.4	WERE OTHER GOODS INCLUDES (Gift, souvenirs and other goods)?	A. No..... <input type="checkbox"/> 4 — END B. Yes..... <input type="checkbox"/> 9	Amount	Currency	Percentage		1. (D) 2. (I) <input type="checkbox"/> 3 <input type="checkbox"/> 8

END: THANK YOU FOR YOUR COOPERATION