



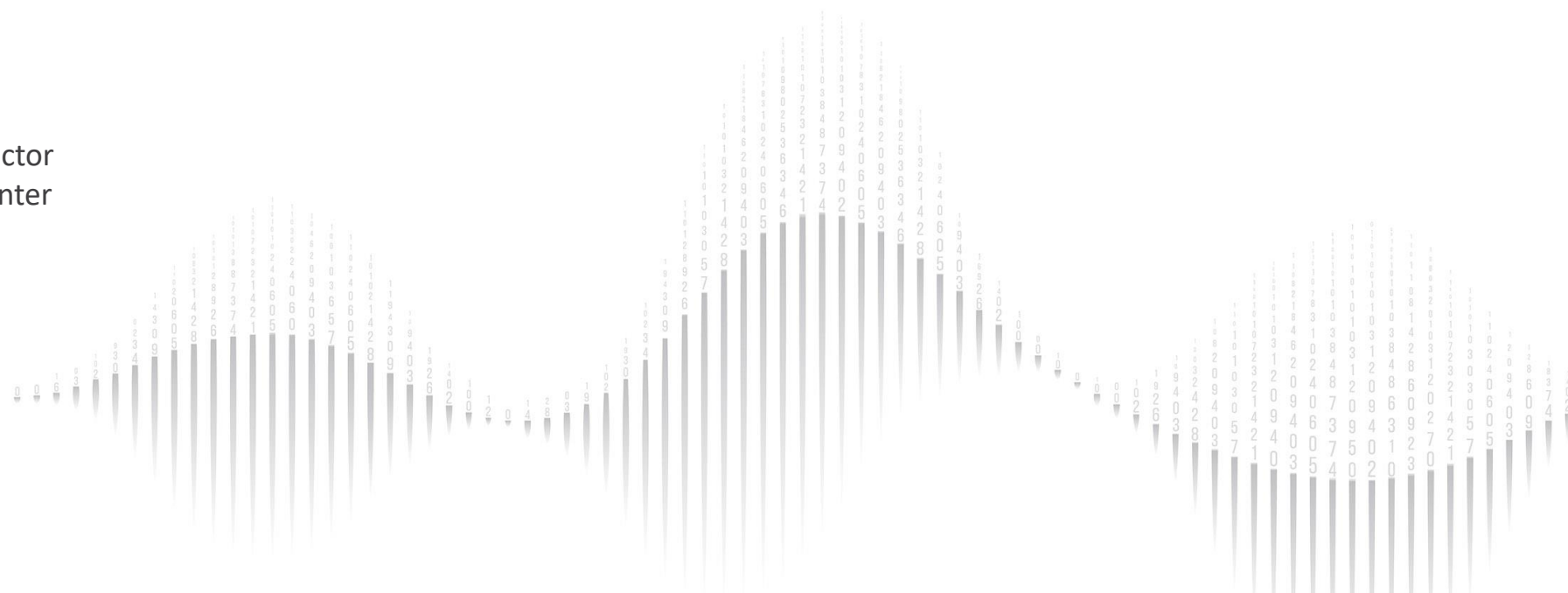
المركز الاتحادي
للتنافسية والإحصاء
FEDERAL COMPETITIVENESS
AND STATISTICS CENTRE



The UAE Data Strategy: Building Future-Ready Data Ecosystem

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04 June 2024



Agenda

-
- Drivers of national data strategy in the UAE
 - The role of UAE National Statistic Office in data strategy
 - Framework of the data strategy
 - Data Maturity Index (DMI)
 - The reporting of data maturity index in the UAE
 - Challenges and Recommendations

2002 > E-Government

E-government launch tonight

Dubai Government will go online tonight after the launch of the e-government portal by Crown Prince of Dubai and UAE Defence Minister General Sheikh Mohammed bin Rashid Al Maktoum.

Published: October 29, 2001 00:00

By A Staff Reporter

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Dubai Government will go online tonight after the launch of the e-government portal by Crown Prince of Dubai and UAE Defence Minister General Sheikh Mohammed bin Rashid Al Maktoum.

The portal launch will not only alter the way the public finalises transactions with the government but will further transform the way the 24 local government departments communicate with one another.

It also comes at a time where IT and the Internet have become the engine behind organisational re-invention.

2013 ➤ m-Government



UAE mGovernment initiative

On 22nd May 2013, the Mobile Government initiative was launched in order to make the government services available to the people wherever they are 24/7.

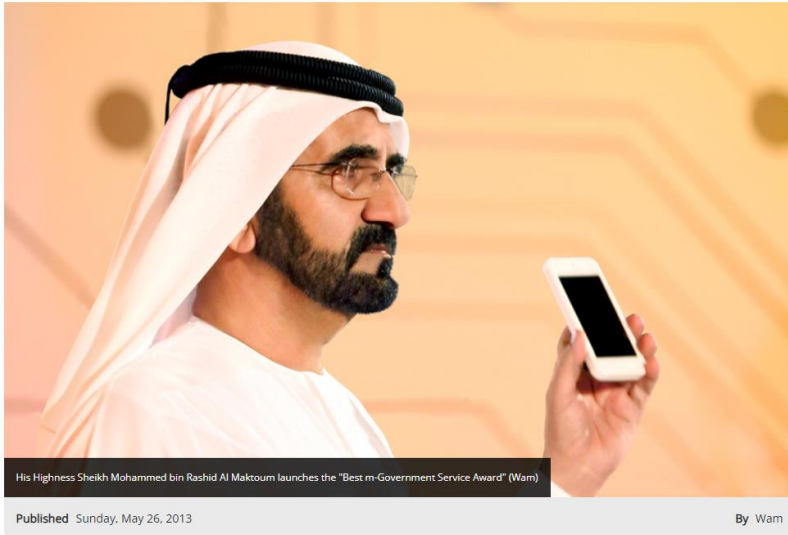
Sheikh Mohammed's objective was to relocate customer service centres into every customer device on the belief that a successful government is the one which goes to clients wherever they are and doesn't wait for them to come to it.

Features of mGovernment

A robust mGovernment:

- works non-stop
- provides services 24 hours a day, 7 days a week and 365 days a year
- provides fast track and reliable services
- adapts to changes quickly
- devises solutions to challenges
- facilitates people's lives
- brings them happiness.

2015 ➤ 100% Government Services on Mobile Devices



His Highness Sheikh Mohammed bin Rashid Al Maktoum, Vice President and Prime Minister of UAE and Ruler of Dubai, has launched the "Best m-Government Service Award", an initiative to motivate government agencies to provide innovative solutions in the field of smart phone applications, mobile websites and SMS.

The Best m-Government Service has the following categories:

- 1- Best m-Government Service Award on the Federal Level.
- 2- Best m-Government Service Award on the Local Level.
- 3- Best m-Government Service Award on the Arab Level.
- 4- Best m-Government Service Award on the Global Level.
- 5- Best m-Government Service Award for Students from Universities in the UAE.

2017 > UAE Artificial Intelligence Strategy

Mohammed bin Rashid launches UAE Strategy for Artificial Intelligence - Updates

Monday, October 16, 2017 11:12 PM • 2 minutes Reading

Mohammed bin Rashid honours 240 graduates of Artificial Intelligence Programme

His Highness Sheikh Mohammed bin Rashid Al Maktoum, Vice President and Prime Minister of the UAE and Ruler of Dubai, honoured the graduates of the second and third batches of the 'Artificial Intelligence Programme' organised by the National Programme for Artificial Intelligence and the Kellogg College - University of Oxford.

[Read more](#)

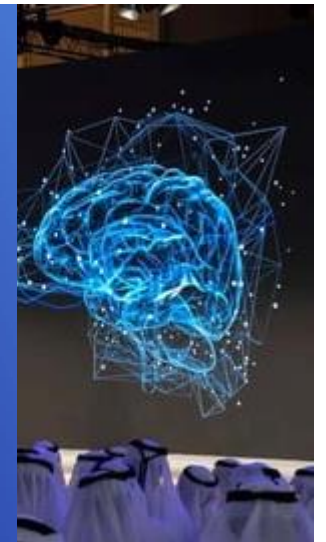


مقر المبرمجين coders(hq)

Empowering the next wave of (coders)

UAE government launched the Coders HQ, a new transformational project that re-defines local coding communities, in partnership with more than 40 companies in the UAE and worldwide.

[Learn more](#)



- DUBAI, 16th October, 2017 (WAM) -- Vice President, Prime Minister and Ruler of Dubai, His Highness Sheikh Mohammed bin Rashid Al Maktoum, has announced the UAE Strategy for Artificial Intelligence, AI, a major initiative within the UAE Centennial 2071 objectives.
- This is the first such strategy of its kind in the region and the entire world to promote government performance and create an innovative and highly-productive environment by means of investing in AI, and its applications across multiple domains. The strategy is premised to ensure best utilisation of all resources and invest in all available potential in creative manners that accelerate the execution of developmental projects.

AI require Data



FUTURE



The World's first Minister for Artificial Intelligence Was Just Appointed - In the UAE

The 27-year-old Minister was appointed shortly after Dubai created its own cryptocurrency. What next?

Staff Writer - Oct 21, 2017

UAE Creates CEO of Artificial Intelligence in All Federal Entities

One minute

16 May 2024 Editorial Office



UAE establishes CEO of AI in all federal entities

TECH • ARTIFICIAL INTELLIGENCE

The UAE Is on a Mission to Become an AI Power

ARTIFICIAL INTELLIGENCE

Dubai to appoint AI officers across all government entities

By Divsha Bhat | April 30, 2024

- Drive to embrace new technology
- All government entities to take part
- Push for investment and skills

“Data” is the cornerstone of Artificial Intelligence and Decision-Making

Data is ‘oil of the future,’ Dubai government summit told




Mohamed Al-Gergawi, UAE minister for cabinet affairs and the future

Government initiatives that require data

To Simplify Procedures UAE BARQ
برق الإمارات

UAE government launches "Zero Government Bureaucracy" program



Reducing at least 50% of the time

Wednesday 08 - 11 - 2023

The UAE government announces the launch of the "Zero Government Bureaucracy" program, to simplify and reduce government procedures. Ministries and government entities were directed to immediately adopt the program, canceling at least 2,000 government procedures, reducing at least 50% of the time for procedures, and eliminating all unnecessary conditions and requirements within a year.

@UAE_BARQ_EN

نظام النجوم العالمي لتصنيف الخدمات
Global Star Rating System for Services



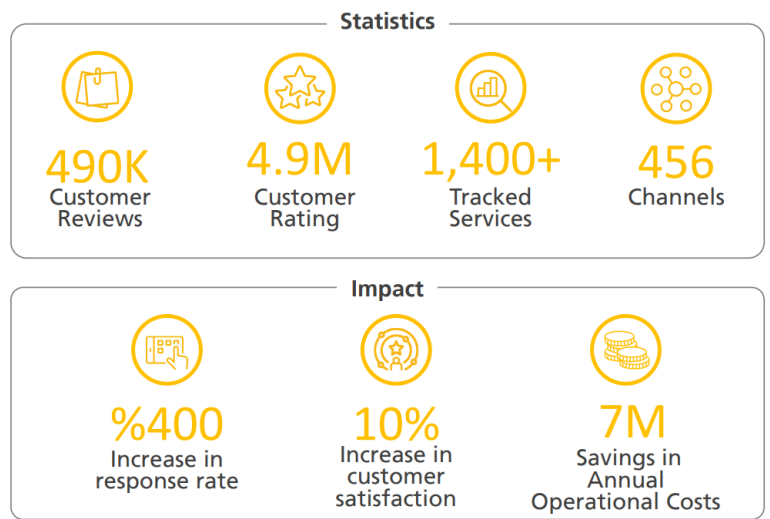
برق الإمارات للخدمة الحكومية المتميزة
Emirates Government Service Excellence Program

مركز اتحادي لخدمة المتعاملين
Federal Customer Service Center

ديسمبر 2013 ديسمبر



نبض المتعامل
CUSTOMER PULSE

The role of National Statistic Office in developing national data strategy

- Regulating data governance across the federal government
- Data Stewards
- Unifying and standardizing of data definition, classification across all government entities
- Build on current statistic and data exchange
- Capturing data and creating new statistical products
- Provide guidance to all government entities through **Data Maturity Index**
- Formation of Data Champion Teams in entities
- Enable growth of a data economy (i.e. digital economy)



Data Maturity Index and the Role of National Statistic Office in the UAE

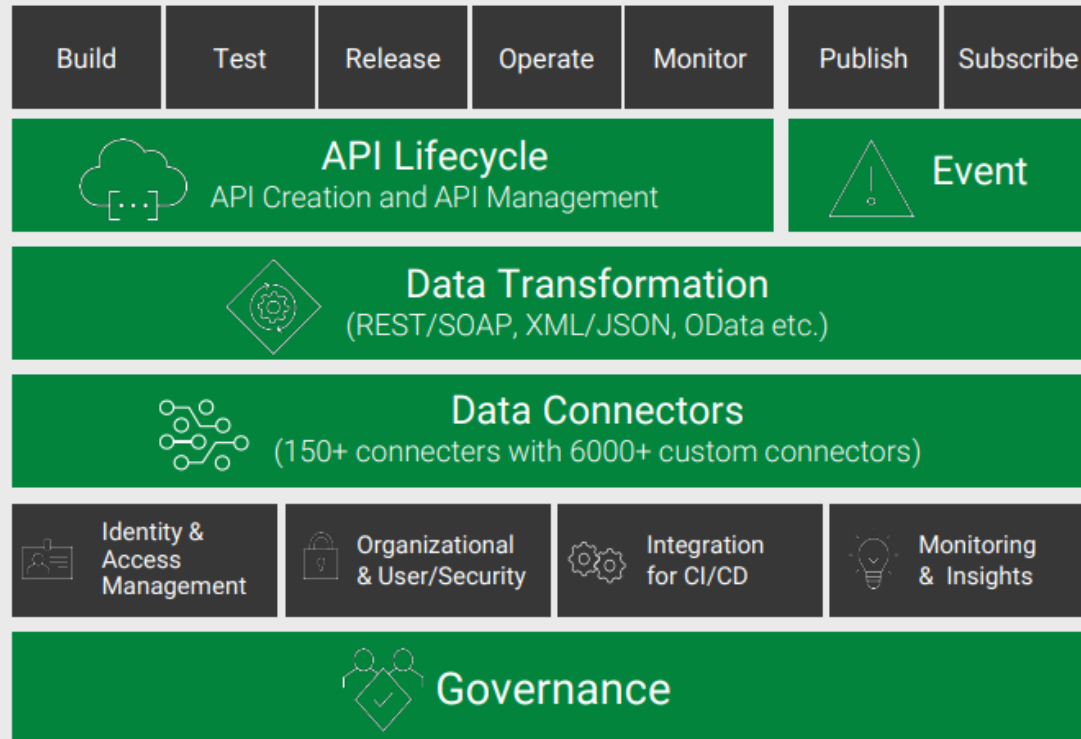
- Measures the maturity of data management practices in federal gov
- Key dimensions: Data Governance, Data Quality, Data Operations, Data Sharing, Data Security and Data Analytics.
- Centralized data collection and management - API
- Ensures data quality and integrity.
- Facilitates data-driven decision-making.



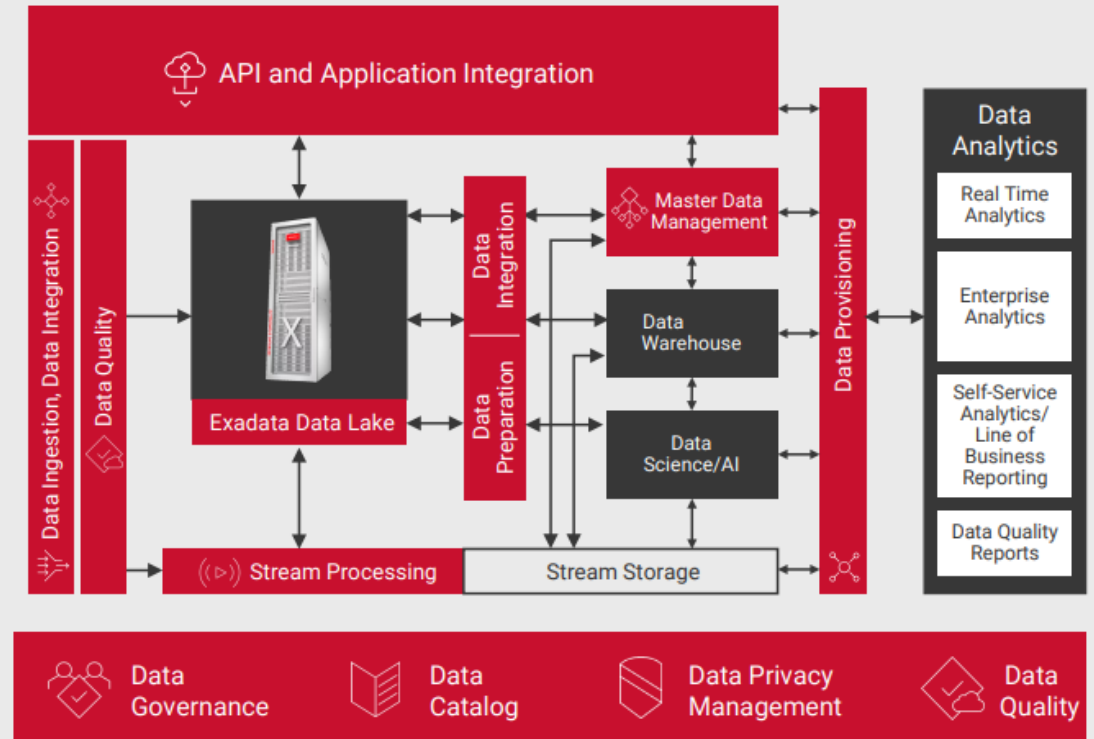
Enterprise Integration & Data Management Platform Capability Architecture

Enterprise integration is an integration framework, which centralizes and standardizes integration practices across fcsc enterprise infrastructure .
Modern end to end data management architecture enables FCSC to control business data, using Informatica Data Management and Oracle Exadata.

Enterprise Integration Capability



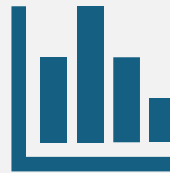
Data Management Platform



Core Principles of the UAE Data Framework



DATA
INTEROPERABILITY



DATA QUALITY



DATA GOVERNANCE

UAE Smart Data Framework



PRINCIPLES &
STANDARDS



IMPLANTATION GUIDE

The Framework Emphasizes on ...



DATA AS AN
ASSET



OPEN DATA
PUBLICATION

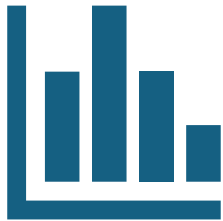


PRIVACY



QUALITY

The Framework is divided into...



Smart Data Principles



Standards



Implementation Guide

Data Protection and Governance Policies

- Data Protection Policies:
 - Federal Decree Law No. 45 of 2021 regarding the Protection of Personal Data.
 - Ensures confidentiality and security of personal data.
 - Compliance with international standards.
- Governance Policies:
 - Law No. 26 of 2015 Regulating Data Dissemination and Exchange in Dubai.
 - Supervision by the Dubai Data Establishment (DDE).
 - Policies for classification, dissemination, exchange, and protection of data.

The Data Maturity Index Measurement

10%

Pillar (1)

Data Regulatory and operational framework

1.1 Governance of the process

1.1.1 Governance: Formation of data team

1.1.2 Metadata: Implementing data regulatory framework

1.2 Data Inventory

1.2.1 Define data inventory & cataloguing

1.2.2 Data classification

40%

Pillar (2)

Data Quality Standards

2.1 Ensuring Data Quality

2.1.1 Apply standard of data quality

2.2 Open Data Quality

2.2.1 Apply open data standards

2.2.2 Apply SDGs data standards

50%

Pillar (3)

Data Availability and Exchange

3.1 Technical Environment

3.1.1 Data Environment Requirement

3.2 Data Sharing

3.2.1 Activate the Emirates Data Network

3.2.2 Data sharing frequency

The Automation Process of Data Maturity Index

Data Index Framework

Data Maturity Measure



80% Average

Data maturity of federal government entities



اكتمال البيانات Completeness of Data Quality



COMPLETENESS_MISSING_VALUES_EMP_BIRTH_DATE

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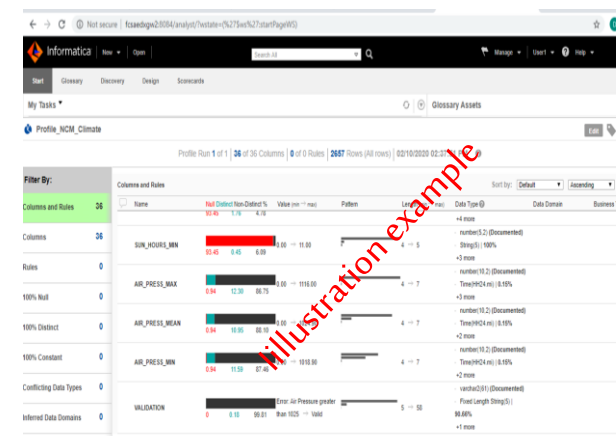
دقة البيانات Accuracy of Data Quality



MARITAL_STATUS_NAME_ARABIC

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Data Sharing



+ 233 Millions
Data record received monthly from federal governments

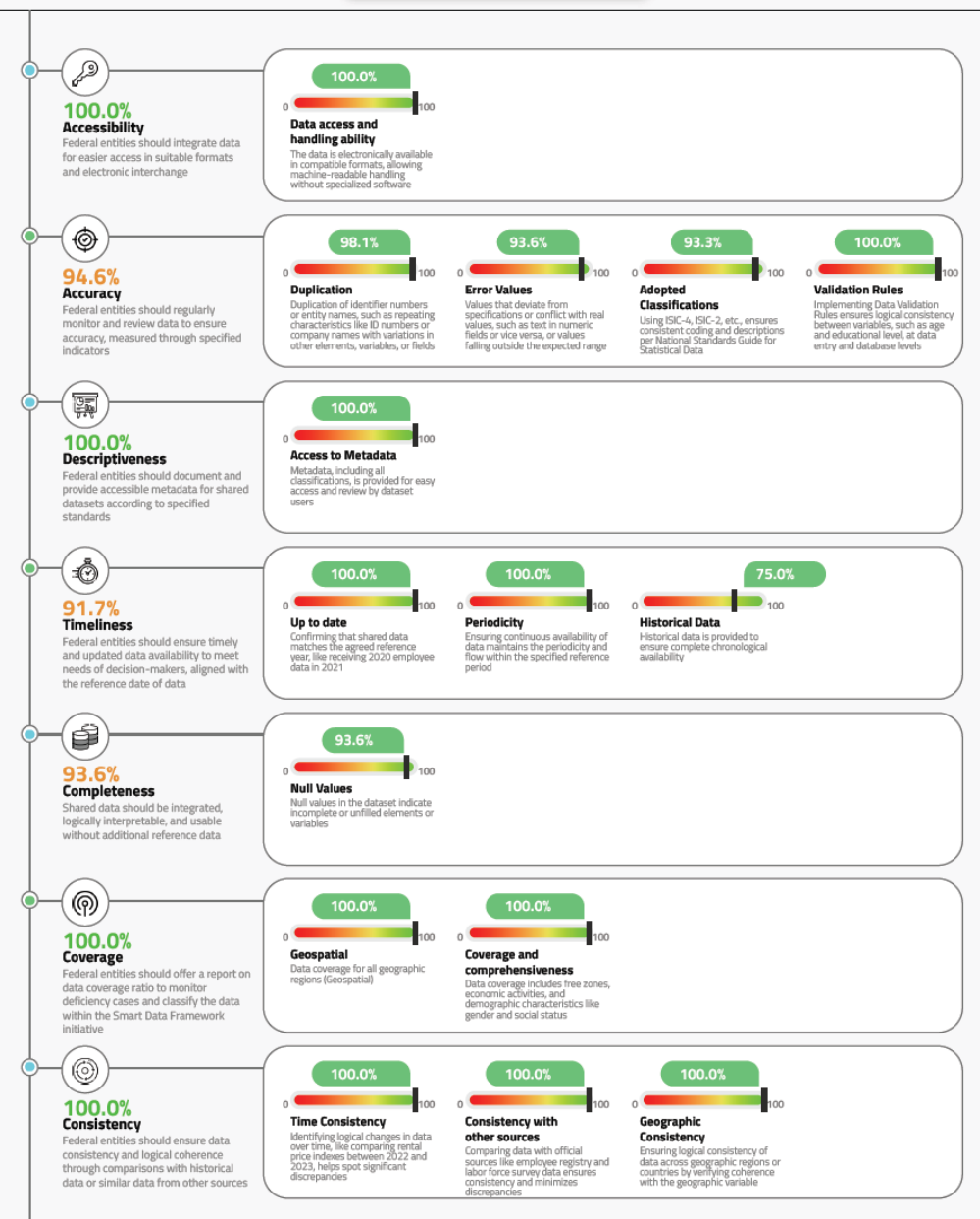


The Data Maturity Index Ranking Model

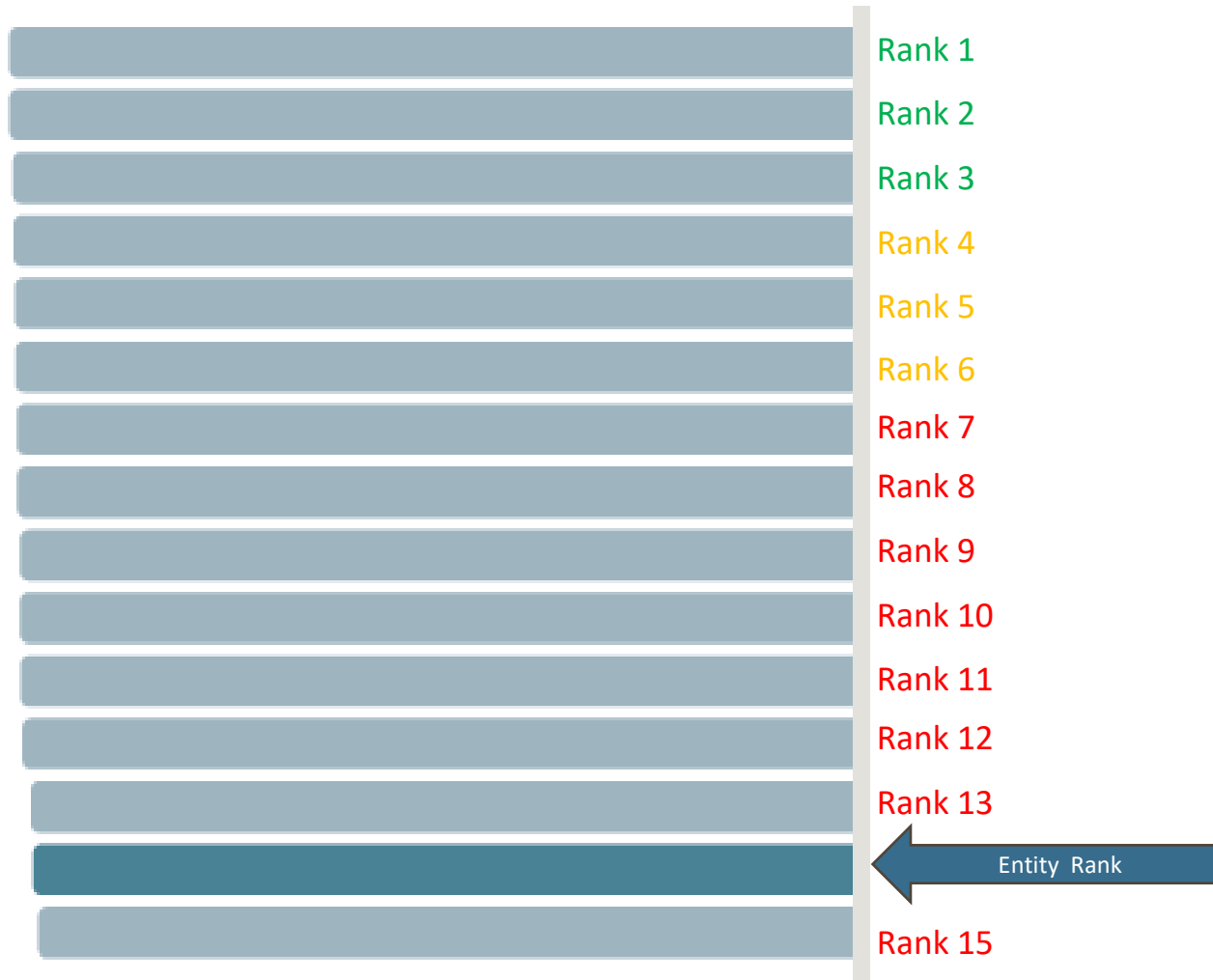
	0	1	2	3
Maturity Level	Basic	Developing	Mature	Pioneer
Maturity Percentage	0% - 49%	50% - 69%	70% - 95%	96% - 100%
Description	<p>The entity is in the establishment stage and there is a lack of basic capabilities for data management and governance</p>	<p>The entity has good practices, but they are not according to specific standards and need to develop its data management mechanisms</p>	<p>The entity has very good practices in accordance with data management standards, which contributes to the sustainability of data flow in an official manner, which ensures data consistency</p>	<p>The entity follows best practices and is a pioneering model in data management, which contributes to the continuous improvement of data flow in a real-time and comprehensive manner.</p>

Dataset Score **96.9%**

Last Update:
24-Apr-2024



The Data Maturity Index Results



Mohammed bin Rashid adopts an assessment of the best and worst 5 government agencies in the Emirates... and a 90-day deadline for the worst to “adjust the course”

The Middle East

minutes read 2 | to publish Friday , September 3 , 2021



Credit: FAYEZ NURELDINE/AFP via Getty Images

Dubai, United Arab Emirates (CNN) - Sheikh Mohammed bin Rashid, Vice President and Prime Minister of the Emirates and Ruler of Dubai, approved the results of the best and worst 5 federal government agencies in digital services, and gave the worst of them 90 days to “adjust their” course

The Announcement

Best Entities in Digital Services

- 1 UNITED ARAB EMIRATES
MINISTRY OF INTERIOR
- 2 الهيئة الاتحادية للهوية والجنسية
FEDERAL AUTHORITY FOR IDENTITY & CITIZENSHIP
- 3 UNITED ARAB EMIRATES
MINISTRY OF FOREIGN AFFAIRS
& INTERNATIONAL COOPERATION
- 4 UNITED ARAB EMIRATES
MINISTRY OF CLIMATE CHANGE
& ENVIRONMENT
- 5 UNITED ARAB EMIRATES
MINISTRY OF COMMUNITY DEVELOPMENT

أسوأ الجهات في الخدمات الرقمية

- 1 وزارة الداخلية
- 2 الهيئة الاتحادية للهوية والجنسية
- 3 وزارة الخارجية والتعاون الدولي
- 4 وزارة البيئة والتغير المناخي
- 5 وزارة تنمية المجتمع

The UAE Pulse

Dashboard

Economy

GDP

Education

Energy & Environment

Health

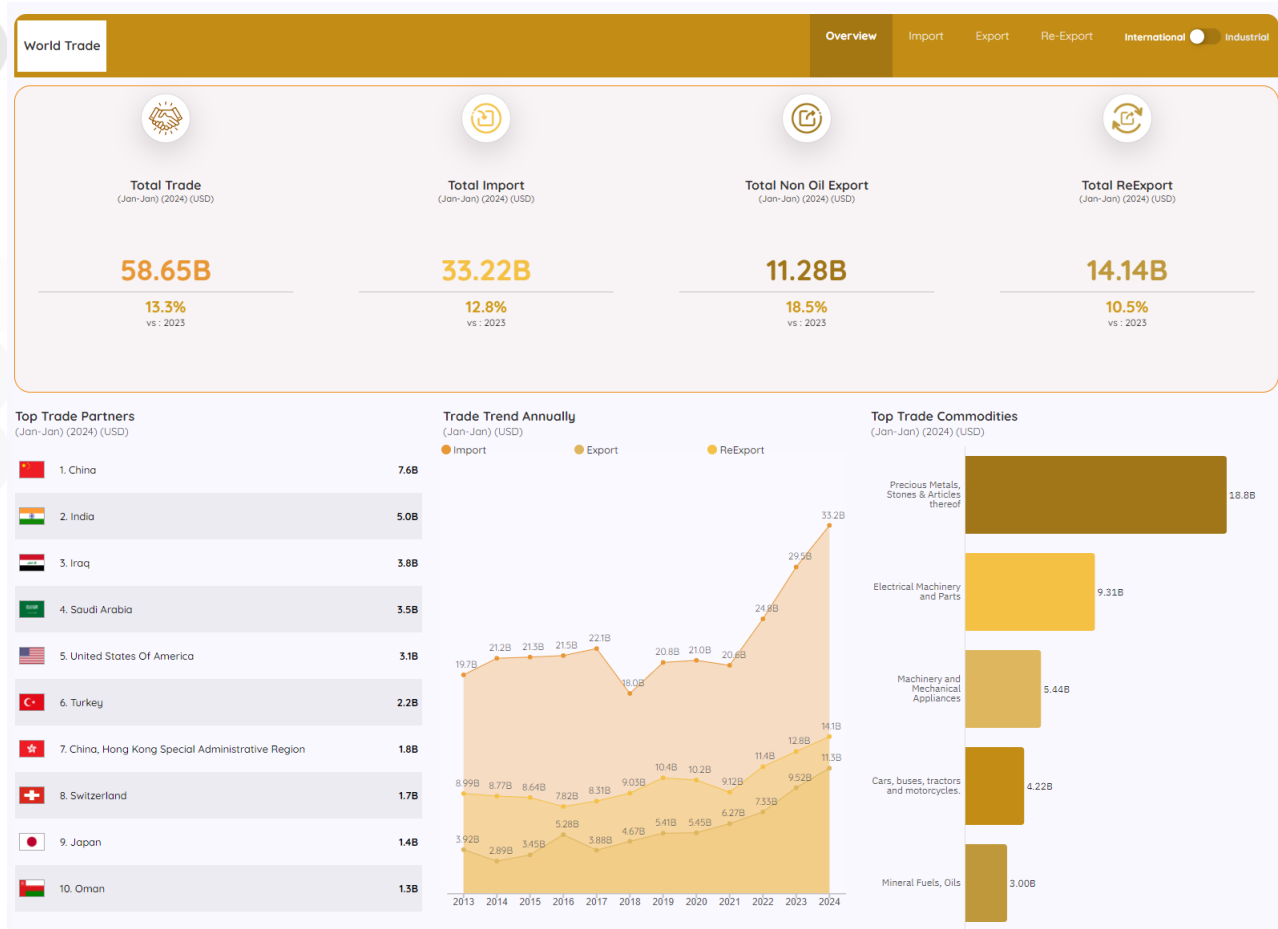
Labor Force

Population & Social

Prices

Trade

Travel and Tourism



The target is to increase the monthly data flow and reduce the yearly update

Row Labels	Count of Frequency	Count of Frequency2
Yearly	65	45%
Monthly	42	29%
Quarterly	17	12%
Weekly	11	8%
Daily	6	4%
BI-Yearly	3	2%
Grand Total	144	100%

Challenges

- Data Protection & Privacy
- Data Culture – we own the data
- Fast growing digital revolution (i.e. digital economy “can’t be captured”)
- The new Data is owned by private sector

Recommendation

- AI-driven data analysis for predictive insights
- Embracing Large Language Models (LLM) & integration of GPT for enhance decision-making
- Fast growing digital economy “can’t be captured”
- Centralization platform for Application Programming Interfaces (API) access
- Enhances collaboration between government entities and private sector



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