

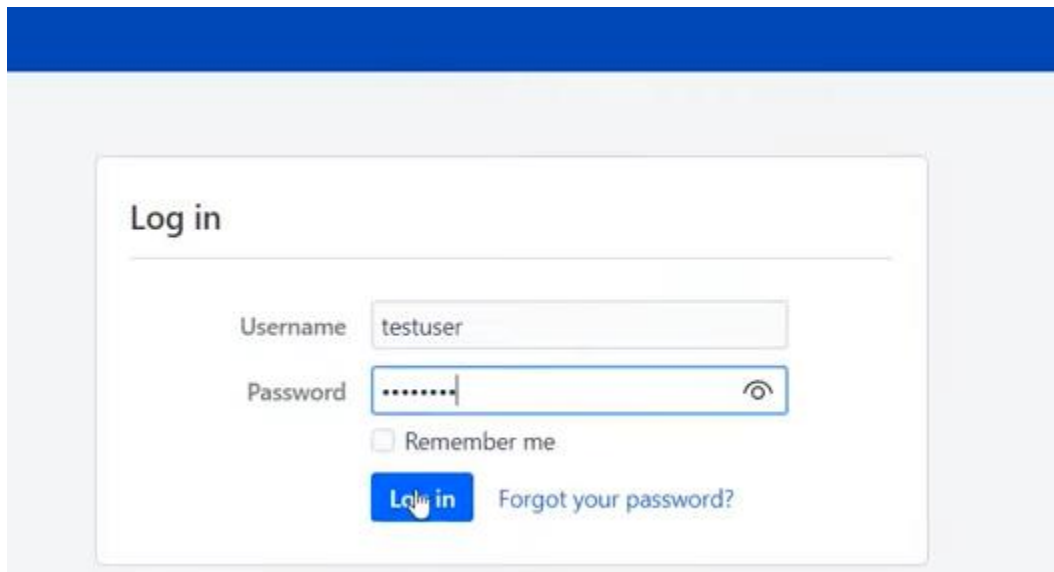
## NOTE ON MULTI-FACTOR AUTHENTICATION

The Multi-Factor Authentication (MFA), sometimes referred to as two-factor authentication or 2FA, is a security enhancement that allows users to present two pieces of evidence – the credentials – when logging in to an account by adding an additional layer of security, making it harder for attackers to impersonate and hack user accounts.

The Office of Information and Communication Technology of the United Nations has made mandatory the implementation of MFA, to secure the access to the UNStats wiki. The following is an explanation on how to secure your account.

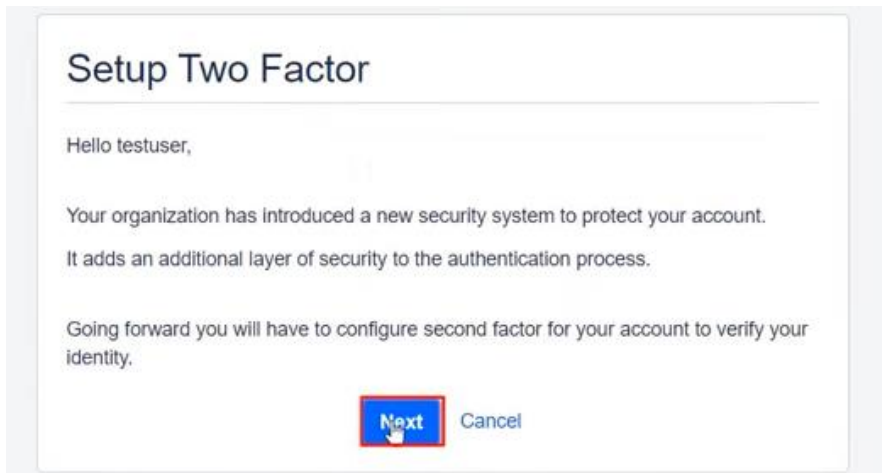
**IMPORTANT:** If you have previously configured MFA with your UNSD wiki account, but if you have acquired a new mobile phone or if you lost access to the device where MFA was configured and now you are struggling to access, please email us at [sna@un.org](mailto:sna@un.org) providing your username, this way we can reset your MFA so that you can configure MFA in your new device.

**How to configure MFA?** In the UNStats wiki, browse to the Log in user interface, and provide your credentials:

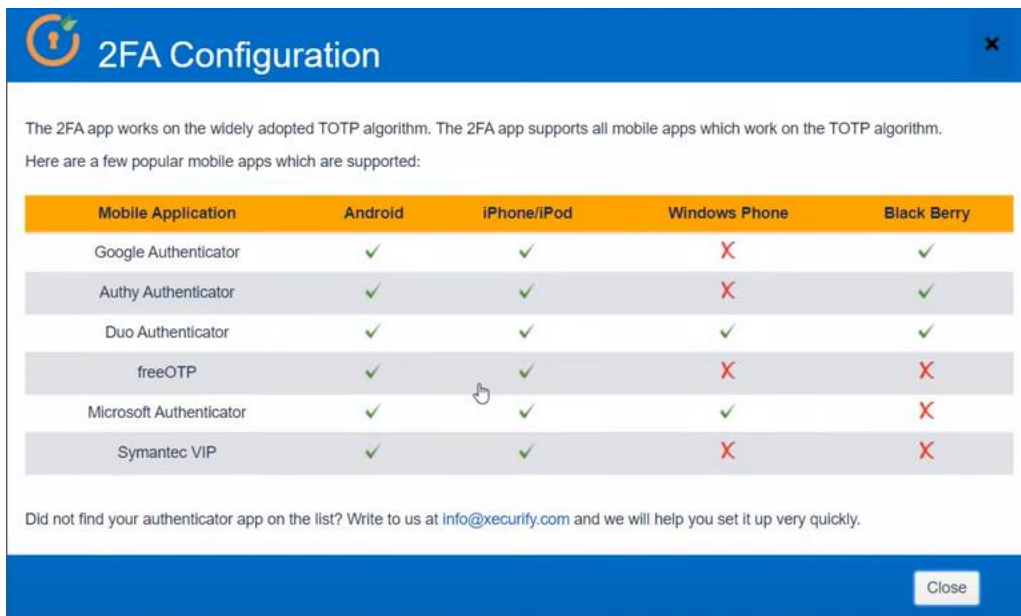


The image shows a screenshot of the UNStats wiki login interface. At the top, there is a solid blue horizontal bar. Below it, the login form is displayed on a light gray background. The form has a title "Log in" in bold black text. Below the title, there are two input fields: "Username" with the text "testuser" and "Password" with a masked password ".....". To the right of the password field is an eye icon for toggling visibility. Below the password field is a checkbox labeled "Remember me". At the bottom of the form, there is a blue "Log in" button with a white mouse cursor icon over it, and a link "Forgot your password?" to its right.

After providing the username and password, the following page will appear:



The UNStats wiki then will display the list of mobile multifactor applications supported.



We recommend using the Microsoft multifactor authenticator or the Google Authenticator apps:

**Android users:**

[https://play.google.com/store/apps/details?id=com.azure.authenticator&hl=en\\_US&gl=US](https://play.google.com/store/apps/details?id=com.azure.authenticator&hl=en_US&gl=US)

[https://play.google.com/store/apps/details?id=com.google.android.apps.authenticator2&hl=en\\_US&gl=US](https://play.google.com/store/apps/details?id=com.google.android.apps.authenticator2&hl=en_US&gl=US)

**Apple users:**

<https://apps.apple.com/us/app/microsoft-authenticator/id983156458>

<https://apps.apple.com/us/app/google-authenticator/id388497605>

## Configure Mobile Authenticator

Hello testuser,

Perform the below steps to configure the Mobile Authenticator as your 2FA method.

### Use below steps to configure Authenticator Application

Step 1: Download **Authenticator Application** app in your smart phone from App Store or from Google Play Store.

Step 2: To register your device scan the **QR code** or Enter **Secret Key** through **Mobile Authenticator** app.

Step 3: Enter the Passcode generated by Authenticator app.

[Click here](#) to see the list of compatible mobile apps.



Problems with QR Code?

Scan above QR code or Enter the Secret Key in your mobile application and Enter the valid OTP.

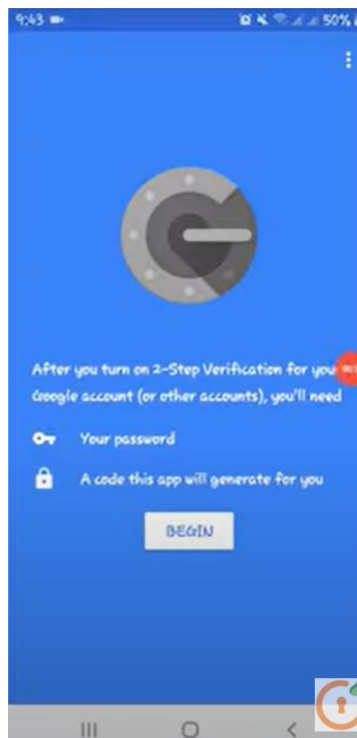
Enter OTP

Validate Cancel

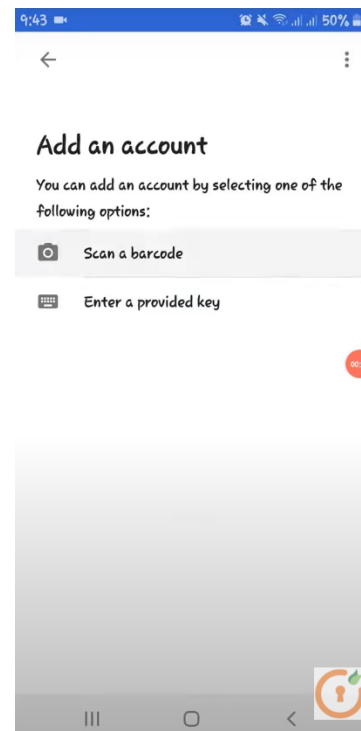
In the example below the user has installed Google Authenticator



Open the Google Authenticator app



Click on "BEGIN"



Tap on "Scan a barcode"

# Authenticator

re the Mobile Authenticator as your 2FA method.

Authenticator

Application app in  
or from Google Play

in the QR code or  
Authenticator app.

ated by

ible mobile apps.

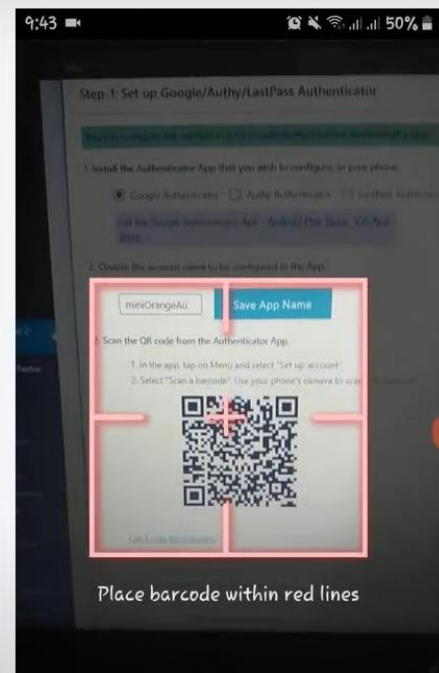


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Allow the application to use the device camera and scan the QR code as shown in the image.

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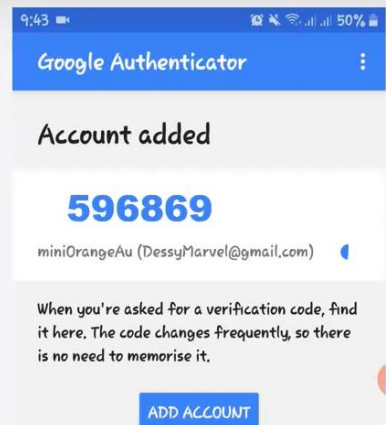
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Enter OTP

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Validate Cancel



Enter the code and click on the "Validate" button, and the authenticator will be ready to be used the next time the application requests for a valid OTP.