**QUALITY POLICY FOR THE MONGOLIAN OFFICIAL STATISTICS**

**The vision (expected outcome) of the Mongolian Statistical Authority**

*The Mongolian statistical authority (system) will provide all users with high quality statistical information and will be a professional institution trusted by them and reputable at regional and international levels.*

**The mission of the Mongolian Statistical Authority**

*The mission of the Mongolian Statistical Authority is to provide the state, citizens and enterprises, on an equal basis, with independent, timely and accurate economic, social and environmental information, statistical products, and services that are based on scientific principles and methods and in consistent with internationally common methodology and meet the needs of users.*

To realize this mission and vision, the following key principles of the ISO-9000 Quality Management System shall be upheld. They are as follows:

* *Customer focus;*

Fully ensure current and future customer needs

* *Leadership;*

Establish unity of purpose and direction of the organization and implement all the principles of the Quality Management System successfully.

* *Involvement of employees;*

Each employee is eager to participate in every process of the quality management and to devote their abilities to the improvement of organization’s activities.

* *Process approach*

Constantly improve the competitiveness and effectiveness of the statistical system focusing on its mission.

* *System approach to management*

Manage interrelated processes of production and service input and output as a system

* *Continual improvement*

Continual improvement of the organization’s overall performance should be a permanent objective of the organization.

* *Factual approach to decision making*

Make effective decisions based on the analysis of data and information using statistical monitoring method.

* *Development of the Quality Management System;*

Establish an optimal quality management structure for the Mongolian Statistical System.

To assure the quality of statistical products and services, the following criteria shall be used:

1. Relevance;

It refers to the degree to which statistics meet current and potential needs of the users.

1. Accuracy;

It refers to the closeness of estimates to the unknown true values.

1. Timeliness;

It refers to the period between the availability of the information and the event or phenomenon it describes.

1. Punctuality;

It refers to the delay between the date of the release of the data and the target date.

1. Clarity;

It refers to the conditions and modalities by which users can obtain, use and interpret data.

1. Comparability;

It refers to the measurement of the impact of differences in applied statistical concepts, measurement tools and procedures where statistics are compared between geographical areas, sectoral domains or over time.

1. Accessibility;

It refers to the adequacy of the data to be reliably combined in different ways and for various uses.

1. Coherence;

It refers to the degree to how statistical indicators and methodologies shall be in conformity with the international statistical standards and methodologies.