Norwegian system of quality reviews

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Main activities:
1. Self-assessment
2. GSBPM
3. Focus groups and interview with users

Kick-off meeting
SD: Self-assessment
QT: Desk review
Process review - GSBPM
Focus groups and interview with users
QT: Draft report
Final meeting
SD: Action Plan
QT: Final report
Published internally. Annual status report and follow up.
Typical improvement areas from internal quality reviews in Statistics Norway

• Emphasise the users and their needs
  ◦ Coherence and Comparability
  ◦ Potential for more analyses

• Documentation

• Improved production processes

• More use of statistical methods, e.g.:
  ◦ Macro editing
  ◦ Analysis of the effect of editing
## A comprehensive Norwegian system for quality evaluation

<table>
<thead>
<tr>
<th>Activity</th>
<th>Carried out by</th>
<th>Frequency</th>
<th>Level</th>
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</thead>
<tbody>
<tr>
<td>Peer review</td>
<td>A peer review team, on assignment from Eurostat</td>
<td>2007, 2014/15, 2021/22</td>
<td>Institution: Statistics Norway and selected other national authorities (contributors to the ESS)</td>
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| Quality evaluation (self assessment, a questionnaire from SSB, annual follow up and theme rotation) | SSB's quality manager with assistance from the Methology department | Annually           | - Department in SSB: theme area  
- Other National Authorities (contributors to the Norwegian official statistics) |
| Quality reviews (self-assessment, process review fokusgroups, analysis of other information on quality) | SSB's quality team                                       | 2-3 per year in SSB 2-3 per year among ONA | Statistical product |

**New in Norway: An annual report on the quality of Norwegian Official Statistics**
Thank you!
Quality reviews – the approach in Statistics Norway

Kick-off meeting: Information, sources with information on quality, appointments, self assessment

Self assessment questionnaire (CoP)

Follow-up questions

Reflection

Process review

Other sources

Web-statistics

Documentation

Review of other sources with information on quality

Focus group with users of the statistics

Final meeting with the statisticians

Final report

Draft report

Action plan, owned by the statistics department

Report and action plan are published internally. Annual status report to the directors of Statistics Norway

Evaluation and follow up