National Quality Assurance Framework

Group No. 3
1. Overview of national practices

- Azerbaijan
- Georgia
- Montenegro
- Turkey
- Serbia
# 1. Overview of national practices

<table>
<thead>
<tr>
<th></th>
<th>Azerbaijan</th>
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</thead>
<tbody>
<tr>
<td>1. Organization</td>
<td>Department for Quality management and metadata (4 in Quality management staff- full time)</td>
<td>Methodology and Quality division (metadata included – 3 staff – full time)</td>
<td>Dissemination an Quality Department and National Coordination (2 persons – half time)</td>
<td>Department Metadata and standards (2 persons- full time)</td>
<td>Division for Quality methodology and planing (2 staff for full time)</td>
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<tr>
<td>2. Working group</td>
<td>Coordination Council for Quality (7-8 members)</td>
<td>Working group + Inter-agencies group for Quality and production, best practices etc... Have one meeting per year</td>
<td>Working Group for Quality (13 members – other statisticians) +ONAs</td>
<td>Working group -Data Quality Control Board (8 people)</td>
<td>Working group for Quality management (9 members)</td>
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<tr>
<td>3. QAF</td>
<td>ESS QAF translated to national language</td>
<td>ESS QAF Use guidelines defined by ESS</td>
<td>TQM+ ESS QAF Use guidelines defined by ESS</td>
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<tr>
<td>4. Tools</td>
<td>ISO standards, 6 procedures for implementation of QMS, GSBPM, internal audit, risk management, quality reports, relation to users, errors management policy USS</td>
<td>Quality reports, quality documentation (standard routines), internal audit of the process Self assessment (next year) USS</td>
<td>IST application Quality reports Metadata GSBPM 54 procedures for Quality and processes describe USS SSS</td>
<td>Quality monitor and assessment tool, GSBPM, Quality reports and check list, internal audit</td>
<td>IST application RZSMETA- Metadata quality reports GSBPM QM documentation system USS SSS</td>
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</tbody>
</table>
Common challenges

- Lack of staff
- Financial recources
- IT support
- Quality reviews
- Practical issues
- Frequent changes in standards
- Implementation of QMS in NSS
Common Strenghts

• Strategic documentation on Quality
• Quality dedicated staff
• Quality Management tools
Thank you!