Template for a Generic National Quality Assurance Framework (NQAF)
(Developed by the Expert Group on NQAF)

1. Quality context
Circumstances and key issues driving the need for quality management; benefits and challenges; relationship to other statistical agency policies, strategies and frameworks and evolution over time

2. Quality concepts and frameworks
Concepts and terminology; mapping to existing frameworks

3. Quality assurance guidelines
3a. Managing the statistical system
[NQAF 1] Coordinating the national statistical system
[NQAF 2] Managing relationships with data users and data providers
[NQAF 3] Managing statistical standards

3b. Managing the institutional environment
[NQAF 4] Assuring professional independence
[NQAF 5] Assuring impartiality and objectivity
[NQAF 6] Assuring transparency
[NQAF 7] Assuring statistical confidentiality and security
[NQAF 8] Assuring the quality commitment
[NQAF 9] Assuring adequacy of resources

3c. Managing statistical processes
[NQAF 10] Assuring methodological soundness
[NQAF 11] Assuring cost effectiveness
[NQAF 12] Assuring implementation soundness
[NQAF 13] Managing the respondent burden

3d. Managing statistical outputs
[NQAF14] Assuring relevance
[NQAF15] Assuring accuracy and reliability
[NQAF16] Assuring timeliness and punctuality
[NQAF17] Assuring accessibility and clarity
[NQAF18] Assuring coherence and comparability
[NQAF19] Managing metadata

4. Quality assessment and reporting
Measuring product and process quality - use of quality indicators, quality targets and process variables and descriptions; communicating about quality – quality reports; obtaining feedback from users; conducting assessments; labelling and certification; assuring continuous quality improvement.

5. Quality and other management frameworks
Performance management; resource management; ethical standards; continuous improvement; governance