

QUALITY POLICY OF HCSO

THE HUNGARIAN CENTRAL STATISTICAL OFFICE IS A PROFESSIONALLY INDEPENDENT PUBLIC ADMINISTRATION AGENCY UNDER THE GOVERNMENT. ITS ACTIVITY IS REGULATED BY ACT XLVI OF 1993 ON STATISTICS. IN CONSIDERATION OF THE HUNGARIAN MEMBERSHIP IN THE EU THE TASKS OF OFFICIAL STATISTICS MUST BE EXECUTED IN LINE WITH THE RELATED BASIC EUROPEAN REGULATION, REGULATION No 223/2009 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL OF 11 MARCH 2009 ON EUROPEAN STATISTICS.



HUNGARIAN CENTRAL STATISTICAL OFFICE

MISSION

The mission of the Hungarian Central Statistical Office as part of the European Statistical System is to provide credible and good-quality statistical services – adequate for users' needs – about the state and changes of society, economy and environment.

QUALITY DECLARATION

The products of HCSO are published data transferred to users, statistical analyses, classifications, registers, methods, and other statistical activities carried out as services. The statistical products of HCSO – in line with the ISO definition – must be “fit for use” and in accordance with the following interrelated components.

A statistical product must be:

- **RELEVANT** – a product must be fit for the purpose for which it was designed, as well as meet the demand of users
- **ACCURATE** – statistical data are to be as close to the featured real values as possible
- **TIMELY** – the length of time between the date of dissemination (date of publication) and the reference date of the described event must be as short as possible (timeliness)
- **PUNCTUAL** – the actual and the planned dates of publication are to be the same (the planned dates are published in the dissemination calendar on HCSO website)
- **ACCESSIBLE** – the conditions for accessing statistical products must be provided for the widest scope of users
- **CLEAR** – HCSO is to provide support for users to interpret data. Hence beside statistical data additional information on the utilization of them (meta-data) must be provided and information on the quality of statistical products must be accessible, too

- **COMPARABLE AND COHERENT** – statistical data are to be in line with other related data in logical, economic and social aspects and must be comparable in time, across geographical areas and statistical domains

The cost, response and office burden of the production of a statistical product in a certain quality are also features of quality.

According to its quality policy HCSO is committed to

- get acquainted with the present and future needs of the users of statistical data
- measure the quality of statistical products and production processes regularly, assess the results of measurements and on the basis of the results execute the development of products and data production activities continuously
- utilize the latest achievements of the statistical profession during its operation, by applying the best national and international practices of other organizations
- make efforts to reduce the response burden
- develop quality culture in the office and in other organizations of official statistics; in the frame of this, HCSO supports and initiates quality trainings and courses
- properly develop the professional knowledge and skills of the staff in line with requirements, and to improve the circumstances of work as much as possible

The arrangements for the fulfilment of the mentioned objectives and for continuous development are published in the medium-term Strategy of HCSO, as well as in annual work programmes. Reports on the monitoring and assessment of tasks are published on HCSO website annually.

(www.ksh.hu)

Budapest, December 2009



HCSO OPERATES IN LINE WITH THE BASIC PRINCIPLES OF THE EUROPEAN STATISTICS CODE OF PRACTICE AND FACILITATES OTHER NATIONAL ORGANIZATIONS OF OFFICIAL STATISTICS TO APPLY THEM. IN THE FRAME OF STANDARDIZED SELF-ASSESSMENT, COORDINATED ON EUROPEAN LEVEL, **HCSO** REGULARLY REPORTS ON THE FULFILMENT OF THE CODE'S PRINCIPLES. THE RELATED DOCUMENTS ARE PUBLISHED ON THE WEBSITE OF **HCSO** IN HUNGARIAN AND ENGLISH.
