Republic of Botswana
Central Statistics Office

**Computing service unit** The Computing Services Unit (CSU), unlike other units, is not responsible for producing any statistics but for development and maintaining computer applications systems for all CSO units. It ensures that CSO makes effective and efficient use of these systems to achieve its business objectives. It also provides support services on hardware and software. Some in-house system development is undertaken using standard software packages and high level computer programming languages. One of its responsibilities is to develop an Information Technology Strategy for the CSO, within the general government computing policy framework and related directives.

- **Development** Envisaged major developments during two years Business Plan period (2003/4 - 2004/5) include:
  - Major improvements in the network infrastructure and office automation in order to facilitate improved communication (including data and information transfer) between CSO units, between different CSO sites and users of CSO data.
  - Installing improved information systems for the processing of large data sets.
  - Installing improved storage and retrieval systems for ease of data manipulation, possible time series analyses, etc.
  - Building key databases on economic and social statistics in the CSO for public access.
  - Reviewing of the current information technology (IT) strategy, with the aim of adapting available technology to CSO needs for efficient delivery of CSO products and services.
  - Developing comprehensive documentation of all CSO computer systems for possible further development and future reference.