

Dear Dr. Cheung,

With reference to your letter of Sept.3, 2009, we are pleased to submit our comments regarding the National Quality Assurance Framework.

1. A generic National Quality Assurance Framework would help to nurture a quality culture in NSOs.
2. As there exist different quality tools proposed by various organizations, it would be beneficial to systematize these frameworks.
3. Given the fact that access to resources varies among NSOs, the notion of a NQAF template would be easier for NSOs to get onboard, as against a generic one fitting all NQAF.
4. One major concern would be an adequate training programme for NSOs prior to the implementation of the proposed framework.

Yours sincerely,

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