

COVID-19 and CRVS the show must go on!

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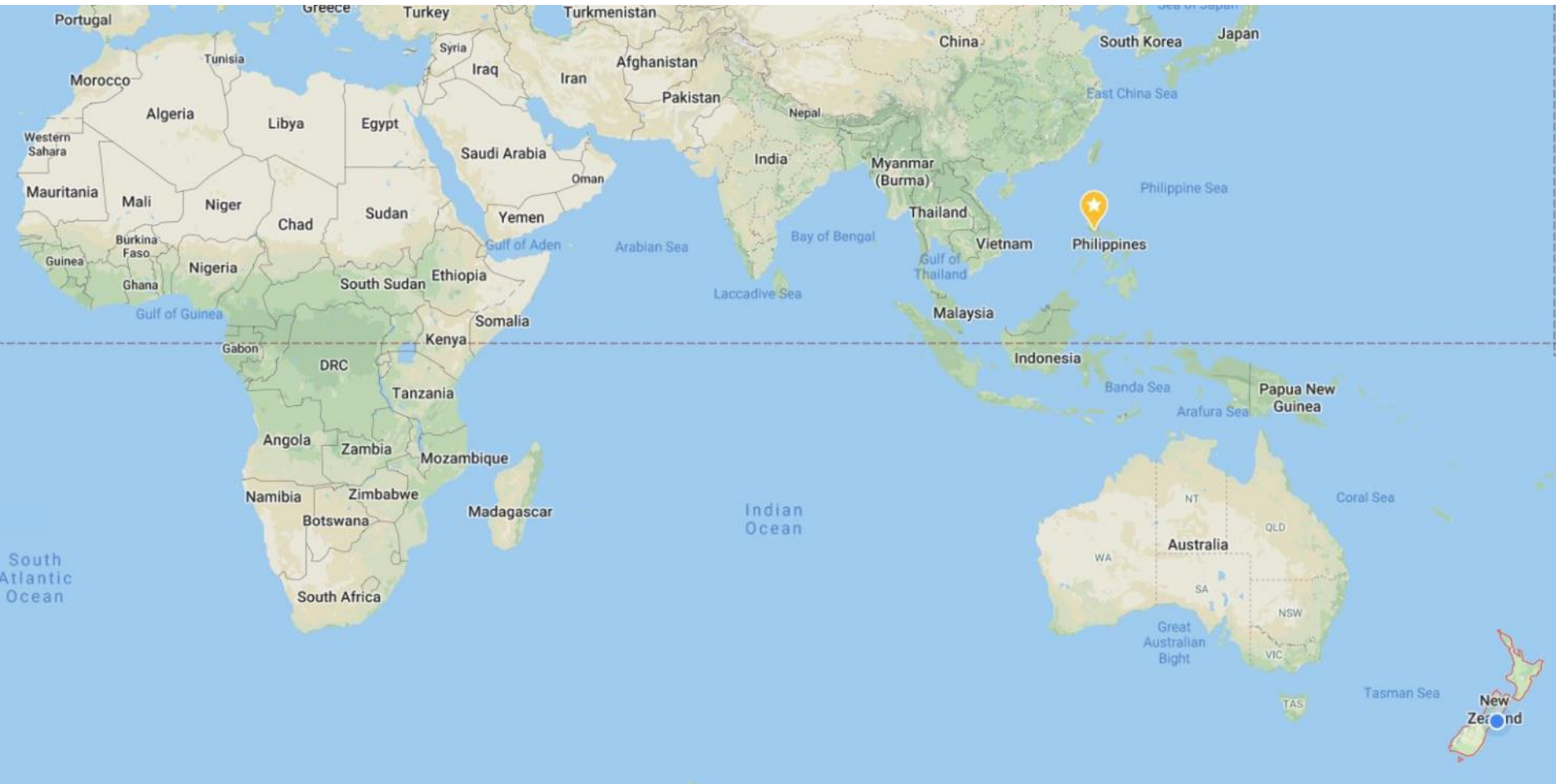
30 June 2020



Te Tari Taiwhenua
Internal Affairs

New Zealand Government

New Zealand Context



New Zealand Context

Population of 5 million – annually 60,000 births, 30,000 migrants become citizens, 30,000 deaths

Over last 7 years moved to 95% births and deaths registered online. MCCD fully online last year.

1506 COVID cases, 22 deaths, 0 cases (at 15 June 2020)

First case 25 February. Borders closed 19 March to non-NZ citizens. National lockdown 25 March to 27 April. All restrictions, except border, removed 8 June.

Prime Minister Ardern – “Flattening the Curve”



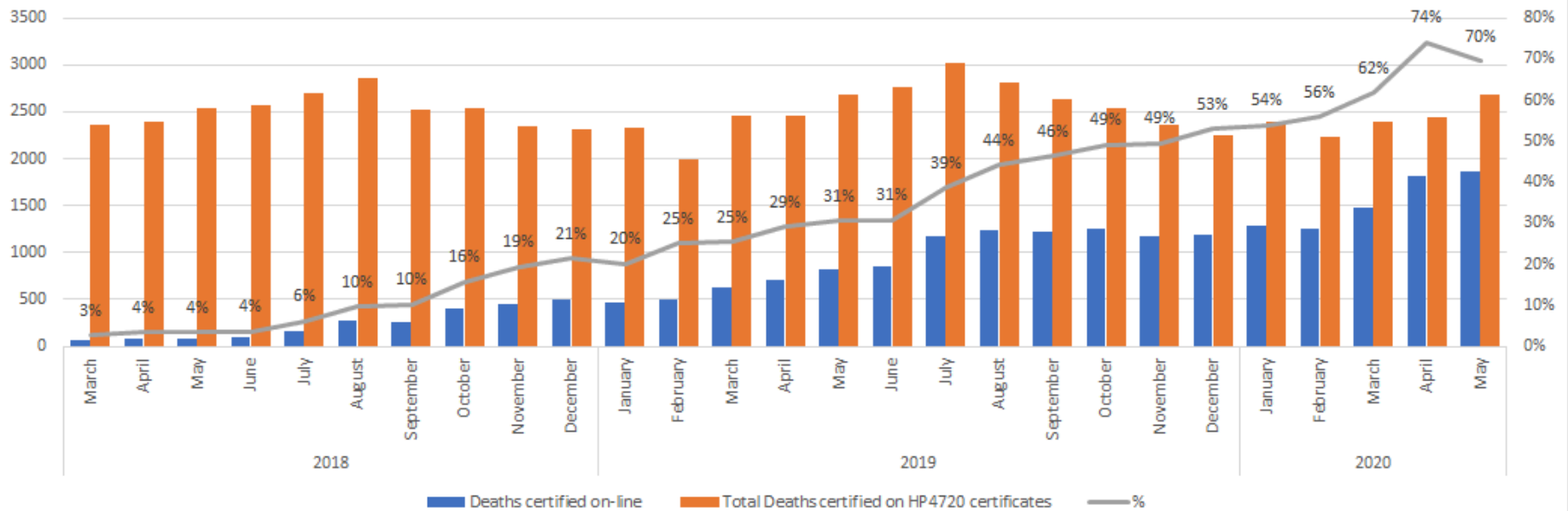
Maintaining high registration levels

- Civil registration deemed an 'essential service' under any emergency situation
- Business Continuity Plans in place and updated for pandemic response in February
- Understood staffing capacity needed to maintain core services
- Before lockdown started clearing work queues and split teams as infections increased
- Pushed stakeholders and customers online
- During lockdown maintained split teams and 2metre desk distancing. Stopped non-essential tasks.

Growth of online MCCD

Certificates completed on-line compared to total deaths certified on HP4720 certificates
as at 18/6/2020

(May2020 total HP4720 deaths is an estimate based on 2019 deaths in the same month)



Responding to the crisis

- Registrar General a key member of the COVID-19 Mass Fatality Response Team
- Daily reporting of all NZ deaths to predict storage capacity problems
- New database of all funeral directors and their storage capacity
- Daily reporting of storage occupancy and staff availability
- Regular e-newsletter to funeral directors
- Online MCCD reporting - www.deathdocs.services.govt.nz

Longer-term benefits

- Now have weekly death statistics on the StatsNZ website – administrative data at its best!
- Now have complete dataset for funeral sector with regular updating through to industry body
- Significant uptake of online DeathDocs, changes to delivery – appointment only and cash-free

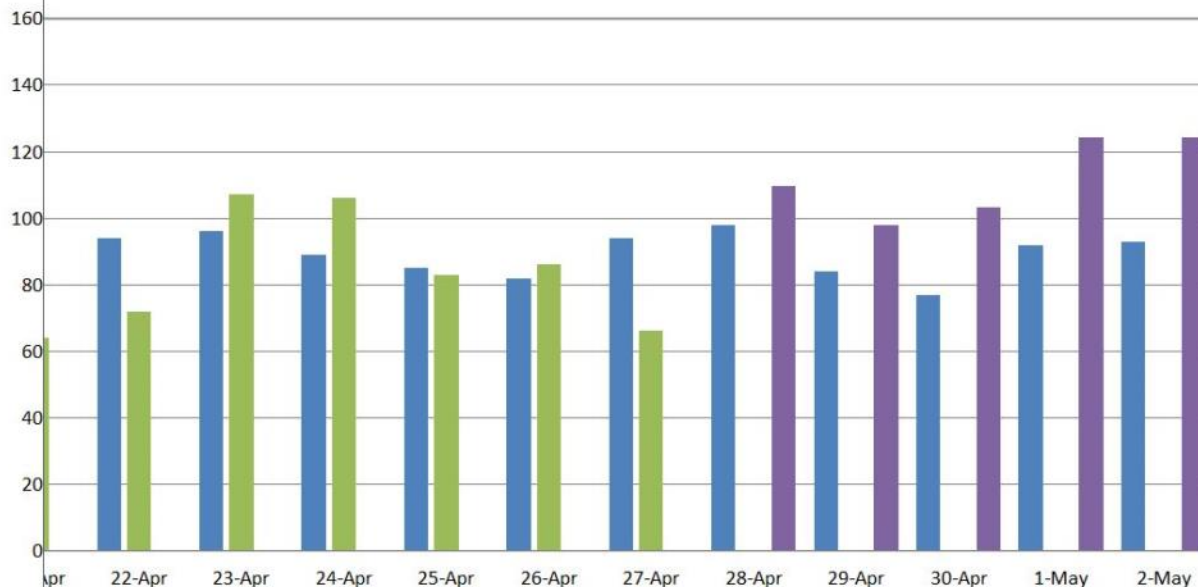
Daily reporting to Mass Fatality Response Team

Data as at: **Tuesday, 12 May 2020**

Please be aware of the following caveats:

- Daily Registrations and Estimates will change over time as DIA and MoH are notified of Deaths.
- Estimates are expected to increase the most during the first 3 days from Date of Death, stabilising 5 days from Date of Death. We are currently looking into alternative methods of calculating Estimates.
- The data provided has been collated to the best of our ability and may have a small variance to any alternative publications.
- Death Estimates is based on the average daily variance (1st Jan 2020 - 17 Mar 2020) between Online Death Documents and Death Registrations Received by day of the week.

- Deaths Registrations Received (2019)
- Deaths Registrations Received (2020)
- Esitimated Deaths



	22-Apr	23-Apr	24-Apr	25-Apr	26-Apr	27-Apr	28-Apr	29-Apr	30-Apr	1-May	2-May
Deaths Registrations Received (2019)	94	96	89	85	82	94	98	84	77	92	93
Deaths Registrations Received (2020)	72	107	106	83	86	66					
Esitimated Deaths							110	98	103	124	124

Now weekly StatsNZ data – not quarterly

Economic

Health

Social

ABOUT

DOWNLOAD ALL DATA

Select category

Weekly deaths

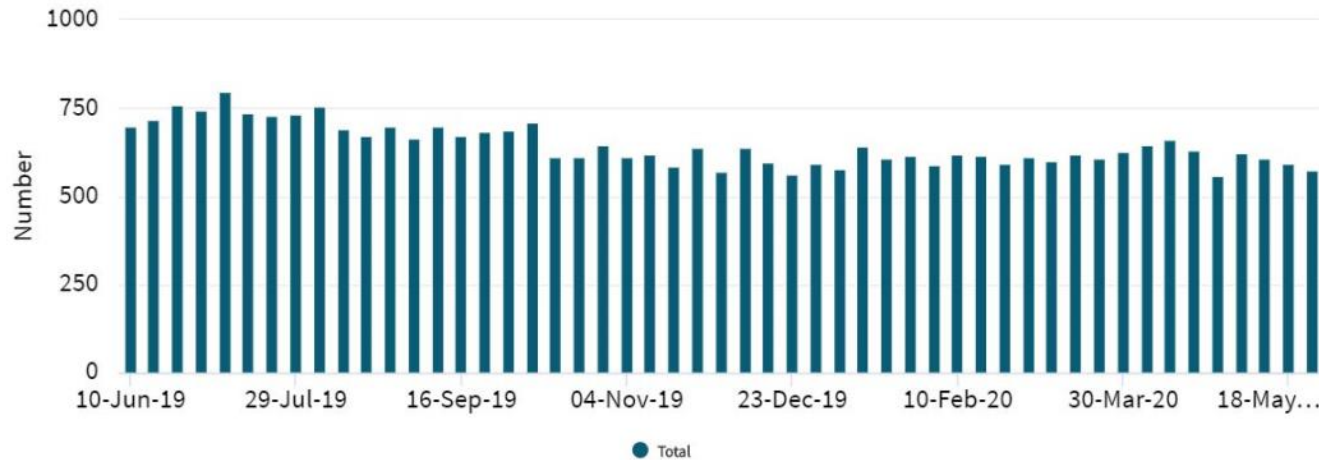
Select an indicator

By age

Select a series

Total

Weekly deaths by age – Total



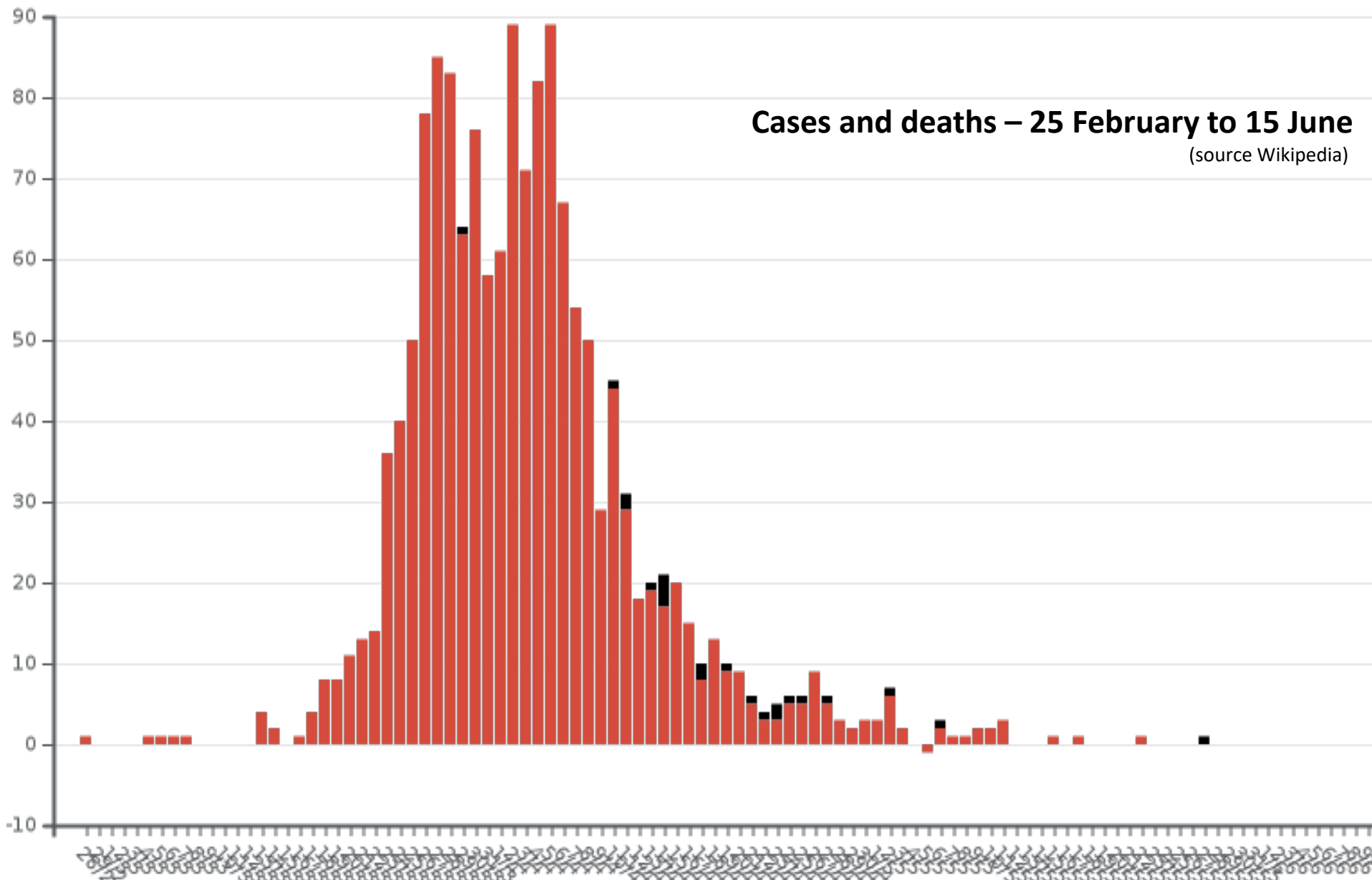
Select date range



Last updated: 15 June 2020
Source: Department of Internal Affairs

Want data or information?

Plan not needed – curve flattened



Key lessons

- Ensure business continuity plans always up-to-date.
- Online, cloud-based systems give resilience in a crisis.
- Important to have civil registration categorised as an essential service in emergency plans and legislation.
- Administrative data can be provided quickly, is hugely valuable and popular with the public.
- Never miss the opportunity that a crisis brings.

Questions?

