



Department of Statistics  
M A L A Y S I A

# CHALLENGES WITH CIVIL REGISTRATION AND VITAL STATISTICS IN **MALAYSIA** DUE TO COVID-19



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# CRVS SYSTEM IN MALAYSIA



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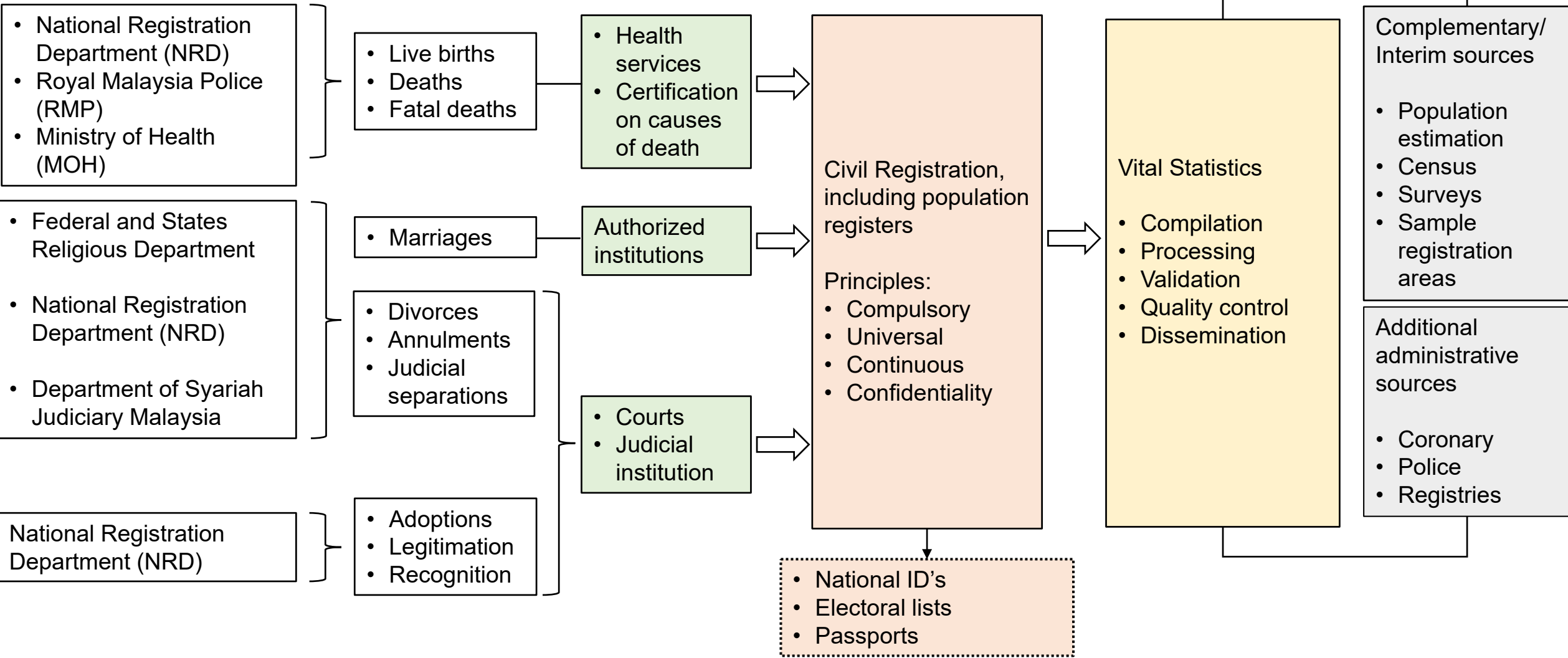
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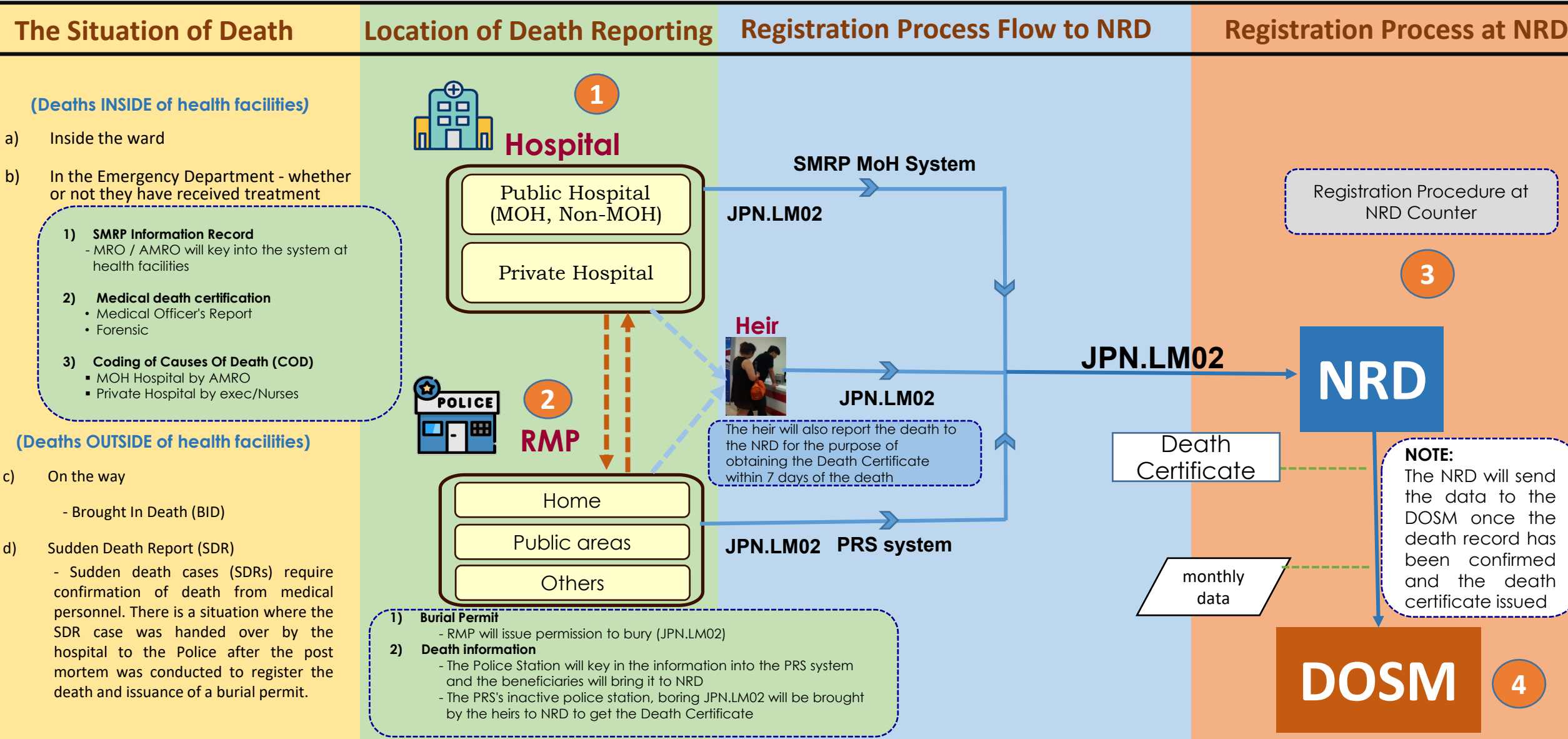


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## Data Provider





# MOVEMENT CONTROL ORDER (MCO)



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## Definition

The 2020 Movement Control Order commonly referred to as the MCO, is a quarantine implemented as a preventive measure by the federal government of Malaysia in response to the COVID-19 pandemic in the country on some phases. Only an essential services are allowed to run the business during MCO and Malaysians are not allowed to travel more than 10 kilometers away from home except for banking and financial services, to buy everyday necessities, to obtain health services and so on.

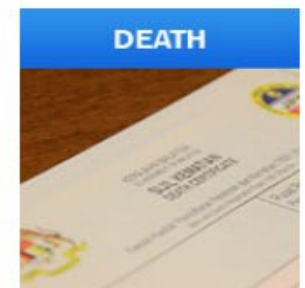
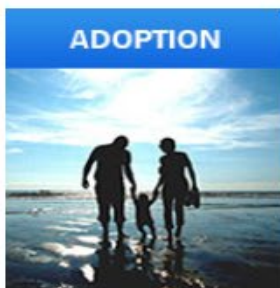
## Level of MCO's Phase

PHASE	KNOWN AS	DURATION
ONE	MCO	18 MARCH – 31 MARCH 2020
TWO	MCO	1 APRIL – 14 APRIL 2020
THREE	MCO	15 APRIL – 28 APRIL 2020
FOUR	MCO (CONDITIONAL)	29 APRIL – 12 MAY 2020
FIVE	MCO (CONDITIONAL)	13 MAY – 9 JUNE 2020
SIX	MCO (RECOVERY)	10 JUNE – 31 AUGUST 2020

## Civil Registration During MCO

- The National Registration Department (NRD) is a Department under the purview of the Ministry of Home Affairs. It is responsible for the registration of important events of every individual such as birth, death, adoption, marriage and divorce.
- **Service of NRD is not listed under the essential services.**
- During MCO, **NRD counters for birth, death, marriage and divorce registration were closed** from 18 March 2020. Registration will be allowed to be delayed up to 90 days from the date the MCO ends.

### REGISTRATION SERVICES





## Civil Registration (CR) During MCO

- During MCO (Conditional- Starting week of 12 May ), birth and death registrations at NRD are by appointment only to prevent the public from gathering at the registry office.
- Appointment applications can be done by scanning QR barcode or browsing the links <https://mytemujanji.jpn.gov.my/>
- Currently, NRD has processing about 5,000 registration daily through appointment by public.

[www.thestar.com.my](http://www.thestar.com.my) › news › nation › 2020/04/19 › r... ▼

### Registration of births, deaths permitted up to 90 ... - The Star

Apr 19, 2020 - PETALING JAYA: Registration of births and deaths during the ... Registration of births, deaths permitted up to 90 days after MCO lifted, says Ismail Sabri ... "For Malaysian citizens residing in other countries, the period of 90 ...

[www.thestar.com.my](http://www.thestar.com.my) › news › nation › 2020/03/18 › n... ▼

### No more 'I do' at NRD offices during MCO period | The Star

Mar 18, 2020 - No more 'I do' at NRD offices during MCO period ... include applications for lost and spoilt MyKad, registration of births and death ... "During the MCO, all divisions of citizenship, marriage and divorce, investigation and enforcement will be suspended. ... Covid-19: Current situation in Malaysia (updated daily).

[www.nst.com.my](http://www.nst.com.my) › news › nation › 2020/04 › 90-days... ▼

### 90 days after MCO to register deaths, births - New Straits Times

Apr 19, 2020 - ... births and deaths during the Movement Control Order (MCO) for up ... He added that for Malaysians abroad, the 90-day extension would be ...



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## Vital Statistics (VS): publication & dissemination

- Department of Statistics Malaysia (DOSM) is responsible to process and disseminate vital statistics.
- NRD shared raw data on monthly basis.
- The **closure of registrations during MCO** led to ‘underreporting data’;
- Underreporting of events happened only **after 18 March 2020**; and
- The **publication of Vital Statistics continues** and the **First Quarter** Vital Statistics 2020 was published on **12 May 2020**. The report presents **statistics on population, birth and death for January to March 2020**.

# CHALLENGES TO CIVIL REGISTRATION AND VITAL STATISTICS



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**There are some challenges that DOSM faced during MCO:**

- **Incomplete data for March 2020** due to the closure of registration (18 March 2020).
  - a) **Average** monthly data for Birth (**35,000**) and Death (**14,000**).
  - b) **Marriages and Divorces data are not effected** since DOSM only published **data annually**.
  - c) **Registrations without issuance of birth and death certificates can be done** at Ministry of Health (**MOH**) and Royal Malaysia Police (**RMP**) **BUT DOSM do not have access to MOH and RMP systems as well as NRD** to obtain the data.

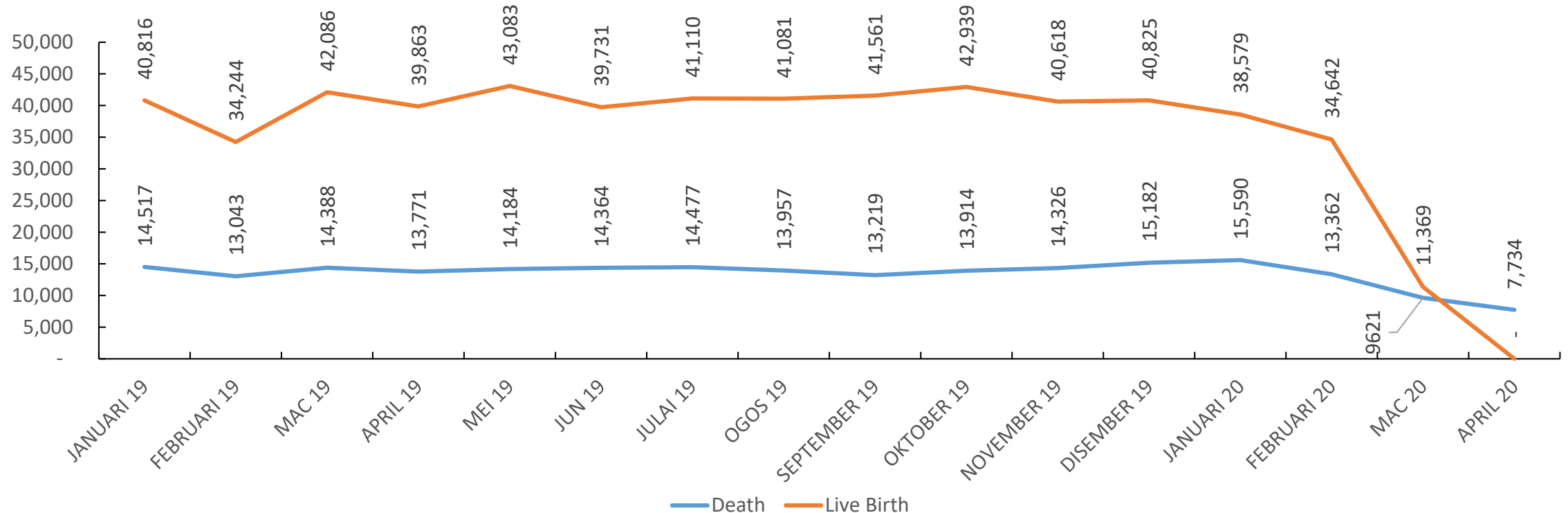
**Due to underreporting, since 18 March 2020, DOSM estimates the data by:**

- using **10 years time series data**.
- **considering current situation:**
  - The rate of road accidents has **dropped by nearly 70 percent;**  
**4 or 5 deaths daily** caused by road accidents **VERSUS**  
Average rate of death March 2010-2019 - **380 deaths per month and 12 deaths per day.**

# BIRTH AND DEATH REGISTRATION

MONTH	BIRTH	BIRTH REGISTRATION COMPLETENESS (%)	DEATH	DEATH REGISTRATION COMPLETENESS (%)
JANUARY	38,579	completed	15,350	completed
FEBRUARY	34,642	completed	13,362	completed
MARCH	11,369	32.5%	9,621	68.7%
APRIL	862	2.5%	7,734	55.2%

**Noted:**  
Average monthly data for Birth (35,000) and Death (14,000) registration.



# COVID-19: CURRENT SITUATION IN MALAYSIA



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As at 27<sup>th</sup> June 2020

Total Number  
of Confirmed  
Cases  
**8,616**

Total  
Discharged  
**8,308**

Total Death  
**121**

Source: Ministry of Health Malaysia  
(MOH)

# WAY FORWARD



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- Improve cooperation with data provider to strengthen the process as well as data access, i.e getting data direct from MOH; and
- Review DOSM's capacity to produce Causes of Death (COD) quarterly or monthly instead of annually.



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# THANK YOU

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