Measuring SDG 16
Just, Peaceful and inclusive institutions

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### Indicators

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Measures and participation and representation of vulnerable groups in decision making positions in the public service</th>
<th>Measured outcomes</th>
</tr>
</thead>
<tbody>
<tr>
<td>16.7.1b</td>
<td>Inclusive representation in the public service</td>
<td>Targets gender, youth, disability and ‘nationally relevant population groups’</td>
<td>Representation discourages auto-exclusion</td>
</tr>
<tr>
<td>16.7.1c</td>
<td>Inclusive representation in the judiciary</td>
<td>Targets gender, youth, disability and ‘nationally relevant population groups’</td>
<td>Representation promotes trust and observance of decision making</td>
</tr>
<tr>
<td>16.3.3</td>
<td>Access to dispute resolution mechanisms</td>
<td>Measures the accessibility of civil justice institutions and mechanisms (both formal and informal)</td>
<td>Unmet Legal Need and access to justice, Barriers to accessing justice and resolving legal problems, Understanding of the formal and informal mechanisms landscape</td>
</tr>
<tr>
<td>16.6.2</td>
<td>Satisfaction with public services</td>
<td>Measures levels of public satisfaction with last experience with public services</td>
<td>Targets essential services aimed to provide health, education and ‘government services’, Goes beyond measuring quantity, which is not always a reflection of quality, Provides a broader assessment of the attributes associated with service delivery, Measures the ‘government health’</td>
</tr>
<tr>
<td>16.7.2</td>
<td>Inclusive and responsive decision-making</td>
<td>Measures the relationship between the State and the people across all developmental contexts</td>
<td>Is a proxy to political participation, Assesses the state ability to listen to the population, in the citizen perspective, Identifies the degree of expectation in terms of state action in responsive to all groups needs</td>
</tr>
<tr>
<td>Disaggregation</td>
<td>16.3.3</td>
<td>16.6.2</td>
<td>16.7.1b</td>
</tr>
<tr>
<td>-------------------------</td>
<td>--------</td>
<td>--------</td>
<td>---------</td>
</tr>
<tr>
<td>• Sex (male, female)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Age</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Disability status</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(disability; no disability)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Migration background and citizenship</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Ethnicity (country-specific)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Education (Primary, Secondary, Tertiary)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Income</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Place of residence (Urban/rural)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• National Subregions</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Population groups</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Indicator specific</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Data Flow

Other data producer ➔ National Statistics Office ➔ Reporting Platform ➔ Custodian Agency ➔ UNSD Global Indicator Database

Other data producer

Other data producer

Other data producer
Reporting on each indicator

UNDP's SDG 16 Data Reporting Platform

Welcome
SDG 16.3.3: Proportion of the population who have experienced a dispute in the past two years and who accessed a formal or informal dispute resolution mechanism, by type of mechanism
SDG 16.6.2: Satisfaction with public services
SDG 16.7.1b: Inclusive representation in the public service
SDG 16.7.1c: Inclusive representation in the judiciary
SDG 16.7.2: Inclusive and responsive decision-making
Focal Points
Contact Us

Reporting Platform

16.3.3: Proportion of the population who have experienced a dispute in the past two years and who accessed a formal or informal dispute resolution mechanism, by type of mechanism

Introduction

SDG 16.3.3: Proportion of the population who have experienced a dispute in the past two years and who accessed a formal or informal dispute resolution mechanism, by type of mechanism.
Co-custodian agencies: UNDP, UNODC and OECD

SDG indicator 16.3.3 measures the accessibility of civil justice institutions (both formal and informal) by those who have experienced a justiciable problem, such as disputes in relation to labour, land tenure, injuries and commercial transactions. The disaggregation by type of dispute resolution mechanism provides additional information about the channels used by citizens in need of enforcing or defending their rights, may they be formal, such as courts or the police, or informal, such as customary law mechanisms managed by traditional or religious leaders. The indicator also provides important information about barriers and reasons for exclusion of some people.

The Indicator is based on four questions to be included in a household survey; these questions emphasize citizens' experiences over general perceptions.

Please read carefully the full metadata for this indicator before submitting your data.
Data and Metadata

Metadata fields

1. Reference period from: [MMYYYY] to [MMYYYY]
2. Reference period to: [MMYYYY]
3. Data source used for this indicator: [please specify the name and general topic of the questionnaire these questions were embedded in, if applicable]:
   - [ ] Yes
   - [ ] No

Reporting Platform

Data

<table>
<thead>
<tr>
<th>Source</th>
<th>Nominator: Number of respondents who experienced a dispute during the past five years who accessed a formal or informal dispute resolution mechanism</th>
<th>Denominator: Number of respondents who experienced a dispute in the past ten years, minus those who are voluntarily self-excluded</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>National</td>
<td>100</td>
</tr>
<tr>
<td>Sex</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Female</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Male</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Disability status</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Disabled</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Not disabled</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ethnicity</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mixed majority ethnicity</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ethnic group A</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ethnic group B</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ethnic group C</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Migration background</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Any negative background</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Background A</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Background B</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Background C</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Validation

• Each indicator can be inserted separately.

• The platform provides the final indicator (after computation)

• The NSO can validate the data inserted and the statistics that will be sent to UNSD. The validation can also be done by another data producer, when the NSO has delegated the reporting.

• The data and metadata provided allows to identify possible limitations (and best practices).
SDG 16 Survey

Added Value
- Baseline for SDG 16
- Stand alone or integrated in HH Survey
- Flexible to CAPI and CATI
- Tested in different implementation structures:
  - NSO led
  - NSO and private sector led
  - NSO and national partners led
  - MoJ led
SDG 16 Survey

Consultation with NSOs & experts

Cognitive testing

Piloting

Finalization of “package”

Implementation

Consultation with NSOs & experts

Cognitive testing in 3 countries (diverse contexts)

Piloting in 8 countries (diverse contexts)

1. Cabo Verde
2. El Salvador
3. Kenya
4. Togo,
5. Tanzania,
6. Tunisia
7. Somalia
8. Kazakhstan

1. Questionnaire (All modules)
2. Implementation manual
3. Data capture software (for CAPI and CATI)
4. Tabulation Plan

@ UNDP
@ UNDP Tunisia
@ NSO Cabo Verde
@ NSO Tanzania
@ NSO Tanzania
@ NSO Kazakhstan
Resources

Policy Briefs
• Advancing inclusive decision making for Sustainable Development: Representation in Public Service through SDG 16.7.1b
• Advancing Inclusive Decision-Making for Sustainable Development: Representation in the Judiciary through SDG 16.7.1c

Guidance Materials
• Manual to Support National Data Collection on SDG Indicators 16.7.1b
• Manual to Support National Data Collection on SDG Indicators 16.7.1c
• FAQs for UNDP Country Offices:
• UNDP’s Custodianship Role of Selected SDG 16 Indicators

Training
• Clinics (During call for data)
• National level trainings
• Regional Trainings on Measuring SDG16 in Africa 2020
• Regional Trainings on Measuring SDG16 in Latin America and the Caribbean 2021
• Regional Training on Measuring SDG 16 in Asia 2021
Thank you!

“As we embark on this collective journey, we pledge that no one will be left behind.” - Transforming our world: the 2030 Agenda for Sustainable Development (A/RES/70/1)