# UNSD-DFID PROJECT ON SDG MONITORING

Introduction to user engagement in the context of the project







### Project goals



Effective monitoring of the SDGs and improved evidence-based policy making

- Improved capacity of project countries to support SDG monitoring
- Increased availability of SDG Indicators at National and International levels
- Improved coordination of NSS around SDG indicators



Increased awareness and usage of the indicators in the society

## User engagement

Collecting data and metadata to monitor progress on the SDGs is of little value if it is not used.

 Need to identify users and address their needs a major feature of the project, both for the national and global platforms

User engagement strategies are expected to be developed by countries if these are not already in place.



### User engagement – two way engagement



Key aspect is to learn from users what they want — understand what makes them interested in our statistics.

Can adjust and develop new products based on this.

### Will cover various elements of user engagement

- Different user groups
- Means of engagement with users on their needs
- Tools and methods for reaching users

User engagement strategies and implementation plans to continuously engage with users

#### User engagement strategies



- Complement NSDS (or other relevant plans)
- Rooted in the national statistical legislation
- Action focused
- Responsive to changing demands
- Country owned
- Developed through a consultative process

- In some countries, process has already started. Other are just beginning.

# Good practices and experience sharing



 All countries have good practices or experiences that are useful for others

- The project aims at supporting this experience exchange through:
  - Sharing experiences at project website
  - Arranging cross-country workshops
  - Use country examples at workshops
  - Study visits
  - Online exchange forums

Which good practices could you share from your country?



# Project countries



Bangladesh

Burundi

Cambodia

Ethiopia

Ghana

Jordan

Kyrgyzstan

Lao PDR

Liberia

Mozambique

Myanmar

Nepal

**Palestine** 

Rwanda

Tajikistan

Tanzania

Uganda

Viet Nam

Zambia

Zimbabwe



#### Project webpage



#### **UNSD-DFID**

Welcome to UNSD-DFID Project on SDG Monitoring website

For more info: https://unstats.un.org/capacity-building/UNSD-DFID/



What are your expecations for the week?

Thank you for your attention!

