Developing National Systems of Tourism Statistics: Challenges and Good Practices

Regional Workshop for South-East Asian countries

Jointly organized by the United Nations Statistics Division and World Tourism Organization, Vientiane, Lao, 16 – 19 June 2009

Tuesday, 16 June

Morning session: 9.00 – 12.30

- 1. Registration
- 2. Opening of the workshop

Department of Statistics of Lao National Tourism Authority of Lao UNSD UNWTO

Coffee break

- 3. Revision on manuals on tourism statistics (UNSD presentation)
- 4. An overview of the status of tourism statistics in the SEA countries(a) UNESCAP presentation(b) UNWTO comments

General discussion

Afternoon session: 14.00 – 17.00

5. Basic concepts and definitions: travel and tourism (domestic and international) (a) UNWTO presentation (b) country interventions

General discussion

Coffee break

- 6. Tourism in the macroeconomic frameworks: use tourism aggregates in the System of National Accounts and in the Statistics of International Trade in Services (UNSD presentation)
- 7. Demand perspective: measuring flows of visitors / trips and their characterization in each form of tourism (inbound, domestic, outbound
 (a) UNWTO presentation
 (b) country interventions

General discussion

<u>Wednesday, 17 June</u>

Morning session: 8.30 – 12.30

8. Demand perspective: measuring tourism consumption(a) UNESCAP/UNSD presentation(b) country interventions

General discussion

- 9. Classification of products and productive activities for tourism
 (a) UNSD presentation
 (b) UNWTO presentation
 - (c) country interventions

General discussion

Coffee break

- 10. The supply perspective: conditions to provide goods and services to visitors(a) UNWTO presentation
 - (b) country interventions

General discussion

11. The supply perspective: measuring the tourist industry(a) UNESCAP/UNSD presentation(b) country interventions

General discussion

Afternoon session: 13.30 – 17.00

12. Employment in the tourism industries

(a) UNWTO presentation(b) country interventionsGeneral discussion

Coffee break

13. Data sources: administrative data sources, surveys

(UNSD presentation)

- 14. Group discussion: current data collection practices in the SEA countries: data sources, reliability of data sources, data collection problems (chaired by UNSD)
- 15. Presentation by groups about the group discussions

<u>Thursday, 18 June</u>

Morning session: 8.30 – 12.30

- 16. Tourism data quality, metadata, dissemination, cooperation between different agencies
 - (a) UNSD presentation
 - (b) Summary of short questionnaire (UNSD presentation)

General discussion

Coffee break

17. Group discussion: cooperation of NSO, national tour ism authority, ministry of economy in data compilation and quality checking practices, problems and solutions (chaired by UNSD)

Afternoon session: 13.30 – 17.00

- 18. Presentation by groups about the group discussions
- Tourism statistics as a case study of integrated economic statistics: from basic statistics to the Tourism Satellite Account (linking the IRTS 2008 and the TSA:RMF 2008)

(UNWTO presentation)

20. The way ahead for SEA countries

(UNWTO presentation)

General discussion

Friday, 19 June

Morning session: 8.30 – 12.30

21. Conclusions and recommendations of the Workshop

Afternoon session: 13.30 – 17.00

22. Evaluation and closing of the workshop