

DEPARTMENT OF STATISTICS MALAYSIA IN BRIEF

The Department of Statistics Malaysia was established in 1949 under the Statistics Ordinance 1949 and was then known as Bureau of Statistics. The statistics produced then was limited to external trade and estate agriculture.

In 1965, the name of Bureau of Statistics was changed to the Department of Statistics, Malaysia and was operating under the provisions of Statistics Act 1965. The Department's functions and role had expanded whereby the data/information collected included the economy and social areas.

The Department of Statistics Malaysia is a premier government agency under the Prime Minister's Office entrusted with the responsibility to collect, interpret and disseminate latest and real time statistics in the monitoring of national economic performance and social development.

The Department's headquarters is located in the Federal Government Administrative Center, Putrajaya and has state offices in every state. Operational offices were set up in several states to further strengthen the data collection activities.

ROLE

To increase and broaden its role as the premier agency in the field of statistics towards establishing a quality, user-oriented and timely information system for the formulation of policies for national development planning and administration.

FUNCTION OF DEPARTMENT

Under the "Statistics Act 1965 (Revised 1989)", the main functions of the department are:

- To collect and interpret statistics for the purpose of formulation or implementation of government policies in whatever fields as needed by the government or for fulfilling the requirements of trade, commerce, industry, agriculture or others
- To disseminate statistics which have been collected or interpretation based on statistics collected, not only to government agencies but also to authorities or persons where the information is useful to them

VISION

To Become A Leading Statistical Organisation Internationally by 2020

MISSION

Producer of National Statistics of integrity and reliability for national planning and development through:

- Adoption of best practices and methodologies
- Continuous research and statistical analysis
- Use of the best technology; and
- Competent and innovative human capital

OBJECTIVES

- To improve and strengthen statistical services and delivery system;
- To be highly responsive to customer needs in a dynamic and challenging environment;
- To have strong research and analytical capabilities;
- To ensure maximum use of superior technology and statistical methodology;
- To inculcate a culture of innovation in producing and delivering statistical products and services;
- To have competent workforce with high level of professionalism; and
- To broaden the use of statistics among users.

CLIENT'S CHARTER

We are committed to produce and provide quality, user-oriented and timely statistical information based on the following needs:

- Special Data Dissemination Standard (SDDS).
- Published data will be made available within a period of 1 to 2 working days.
- Unpublished data :
 - Data extracted from existing computer generated tabulation will be made available within a period of 3 to 5 working days.
 - Data which require additional computation, compilation and processing will be made available within a period of 2 to 10 working days.
- Over the counter customers will be entertained within 10 minutes of arrival.
- Complaints received through letter/ e-mail/ fax/ telephone will be answered within 7 working days upon receipt of the complaints.

POLICY ON QUALITY

The Department of Statistics Malaysia is committed to provide data and statistical services which are user oriented, timely and of quality. This is to be achieved by the use of up-to-date and relevant statistical techniques and technology and by continuously improving the knowledge and skill of the Department's staff at various levels.

FUNCTIONS OF DIVISIONS

A. MANAGEMENT/COORDINATION SERVICES SUPPORT PROGRAMME

There are seven divisions in this programme:

1. Management and Human Resource Division

This division is responsible for all matters relating to human resource management, administration and security, finance and accounting, printing and assets management of the Department.

2. Information Management Division

This division provides ICT infrastructure and application system services to divisions and state offices.

3. Statistical Training Division

This division is responsible in the planning and implementation of training programmes in the fields of statistics, ICT, behaviour and generic and human resource development for the Department's personnel.

4. Data Coordination Division

This division develops, maintains and coordinates the database for the Economic and Social & Demographic Sectors. This division also coordinates the activities of the State Offices and Cader services.

5. Corporate and User Services Division

This division oversees the Department's corporate affairs, sales of publications and undertakes all data requests and dissemination. This division also compiles general publications and coordinates statistical activities and acts as public relation with external agencies.

6. Research and Development Division

This division is responsible for the development of appropriate methodologies and statistical techniques in data collection operations and analysis undertaken by the Department.

7. Methodology Division

This division is responsible for the preparation and maintenance of the establishments and households frame as well as to prepare the sampling design for the surveys carried out by the department. This division also provides consultancy services on statistical methods to other divisions in the department as well as to other government agencies.

B. SOCIAL/DEMOGRAPHIC PROGRAMME

There are six divisions in this programme:

1. Prices, Income and Expenditure Statistics Division

This division is responsible in producing data related to changes in the country's price levels and inflation rates, changes in consumer's perception and business expectations. This division also deals with data related to household income distribution patterns, incidence of poverty and household expenditure patterns in Malaysia.

2. Population and Housing Census Statistics Division

This division is responsible for the planning of the implementation of the census, analysis and documentation of data from the Population and Housing Census. Provide inputs to government and private agencies in formulating policies, implementation and evaluation of national development programmes.

3. Demographic Statistics Division

This division is responsible for the preparation of Vital Statistics such as fertility and mortality rates based on records of birth and death registration, on current and projected population, as well as for the preparation of other demographic indicators.

4. Manpower and Social Statistics Division

This division is responsible in producing data related to labour force, employment and unemployment; employment in the informal sector; wage and salary as well as internal migration. This division also compiles and produces social data and related indicators as well as conducts social surveys.

5. Agriculture and Agro-Based Statistics Division

This division is responsible for the collection and preparation of data relating to agriculture and agro-based activities.

6. Environment Statistics Division

This division is responsible for the collection, analysis and dissemination of environment statistics.

C. ECONOMIC PROGRAMME

There are six divisions in this programme:

1. National Accounts Statistics Division

This division is responsible for the compilation and production of National Accounts Statistics, especially quarterly and annual Gross Domestic Product (GDP) by kind of economic activity and expenditure on GDP by type of expenditure at current and constant prices and other National Accounts statistics such as National Income, National Income per capita, Consumption, Savings and other economic variables which is used as indicators of national socioeconomic condition and highly needed for the formulation of national development planning. The division is also responsible to compile and produce other main statistics related to the System of National Accounts namely compilation of Final National Accounts (FNA), Tourism Satellite Accounts, Capital Stocks data, Regional GDP and Social Accounting Matrices.

2. Services Statistics Division

This division is responsible for compiling and disseminating data on the services sector through surveys or censuses in distributive trade, information and communication technology, transport, professional, health, education, business services and selected tourism services.

3. Industrial Production and Construction Statistics Division

This division is responsible for producing monthly, quarterly and annually data from surveys or censuses on manufacturing, construction and mining & stone quarrying activities.

4. External Trade Statistics Division

This division is responsible for the compilation of monthly and annual International Merchandise Trade Statistics and External Trade Indices.

5. Economic Indicators Division

This division is responsible for the compilation of Input-Output Tables that show the flow of commodity and industry; and economic indicators that consist of the Leading, Coincident and Lagging Indices which reflects the economic performance. This division is also responsible for the compilation of the Distribution and use of Income Accounts and Capital Account which provides macro economic indicators such as investment, saving and net lending/borrowing.

6. Balance of Payments Statistics Division

This division is responsible for producing of the Malaysian Balance of Payments estimates which cover the current account and capital account transactions.

ENQUIRY AND PURCHASE

1. Enquiry

Any enquiries regarding publications published by the Department can be made directly to the User's Service Unit of the Department.

Tel : 603-8885 7708/ 7709/ 7710

Fax: 603-8889 1452 or 603-8888 9248

2. Purchases

a) Purchase Order

- (i) Orders can be placed through letter, fax, e-mail (jpbkbp@stats.gov.my) or online order form.
- (ii) Invoices will be issued upon receipt of the purchase order.
- (iii) Postage will be charged for all publications ordered.

b) Direct Purchase

Purchases can be made directly at the address given below:

User's Services Unit
Corporate and Users Services Division
Department of Statistics, Malaysia
Level 1, Block C6, Complex C
Federal Government Administrative Centre
62514 Putrajaya

OR

Any State Offices in Malaysia (browse www.statistics.gov.my : under profile of Contact Us)

Operating Hours:

Monday – Thursday : 8.00 am – 5.00 pm

Friday : 8.00 am – 12.15 pm and 2.45 pm – 5.00 pm

Website: <http://www.statistics.gov.my>